

# NEW WAYS OF WEAVING DURING A PANDEMIC

Adapting to the dynamic flow of an evaluand

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# AGENDA

1. Pandemic - Melbourne context
2. Evaluands - Program
3. Program implementation and evaluation
4. Key learnings







JANUARY  
2020

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by Scpio from NounProject.com



# COVID-19





# RESPONDING TO AN EMERGENCY

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**9NEWS**

Just In

Watch Live

Coronavirus

Politics

World

Business

Analysis

Sport

Science

Health

Arts

## Coronavirus cases in Victoria rise, as panic buying hits Melbourne soup kitchens

Posted Tue 17 Mar 2020 at 9:05am, updated Mon 6 Apr 2020 at 5:04pm

## Victorian Chief Health Officer pushes for tougher coronavirus shutdown as state records first COVID-19 deaths

Posted Thu 26 Mar 2020 at 8:22am, updated Fri 27 Mar 2020 at 12:03am

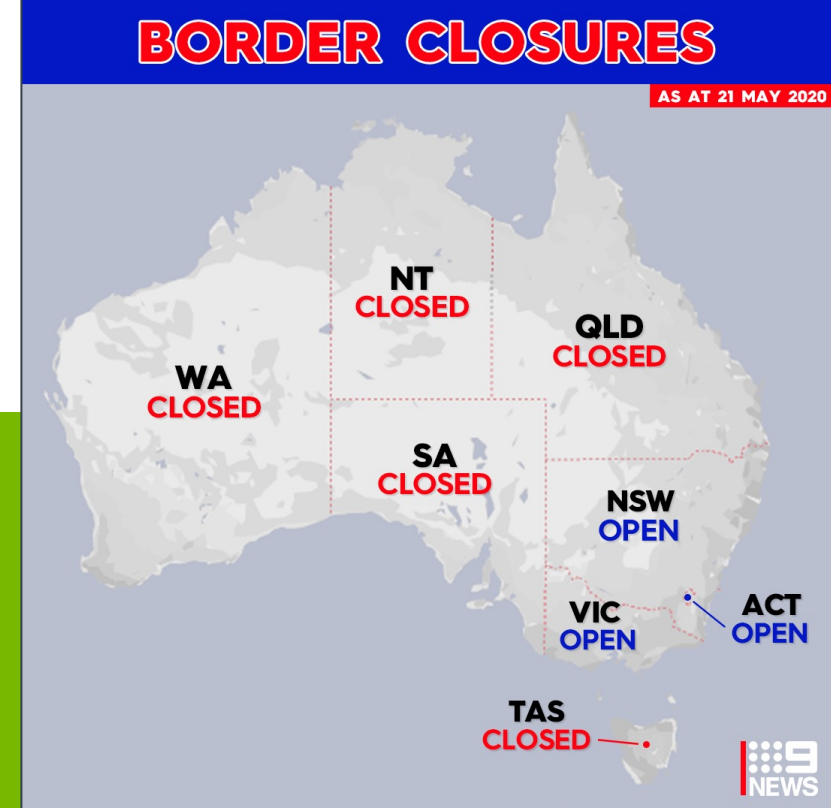
## COVID-19 Chief Health Officer update

Updates from Victoria's Chief Health Officer on COVID-19.

**Daily!**

# BY RESTRICTING MOVEMENT (EXTENT)

- Lockdowns or shutdowns
- Stay at home orders
- Social distancing
- Working from home
- Remote learning
- Ring of steel
- Curfews
- Boarder closures





# LENGTH OF RESTRICTIONS

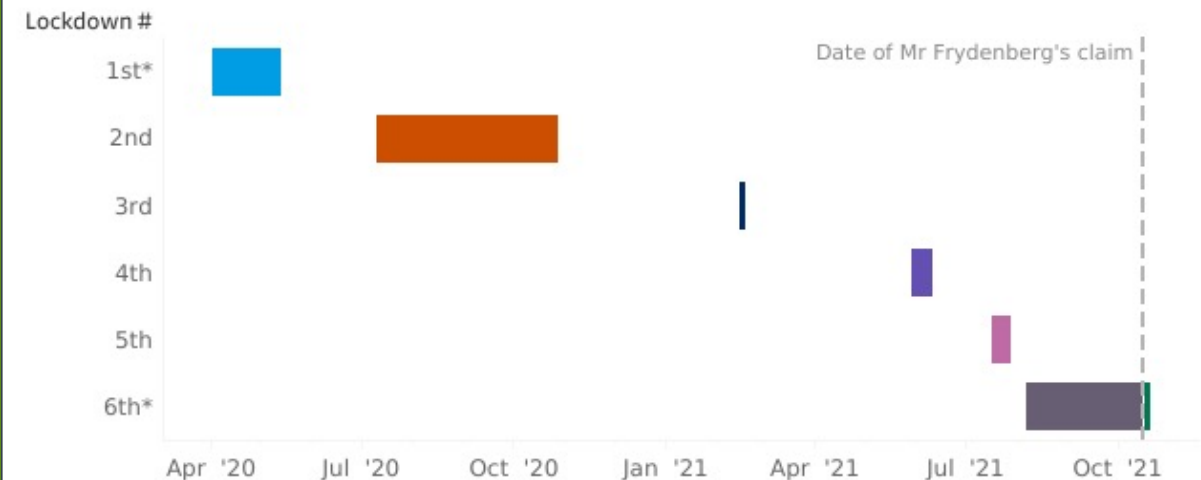
## FACT CHECK

# Josh Frydenberg says Melbourne is the world's most locked down city. Is that correct?

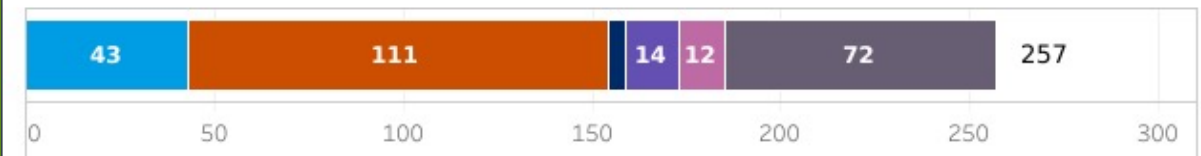
RMIT ABC Fact Check

Posted Mon 25 Oct 2021 at 8:08am

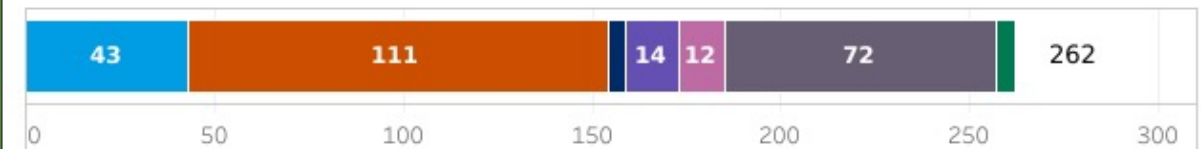
## Date and duration of Melbourne's lockdowns



## Total days to the date of Mr Frydenberg's claim



## Total days to the end of Melbourne's 6th lockdown







# BAU

—  
Business as  
usual  
operations





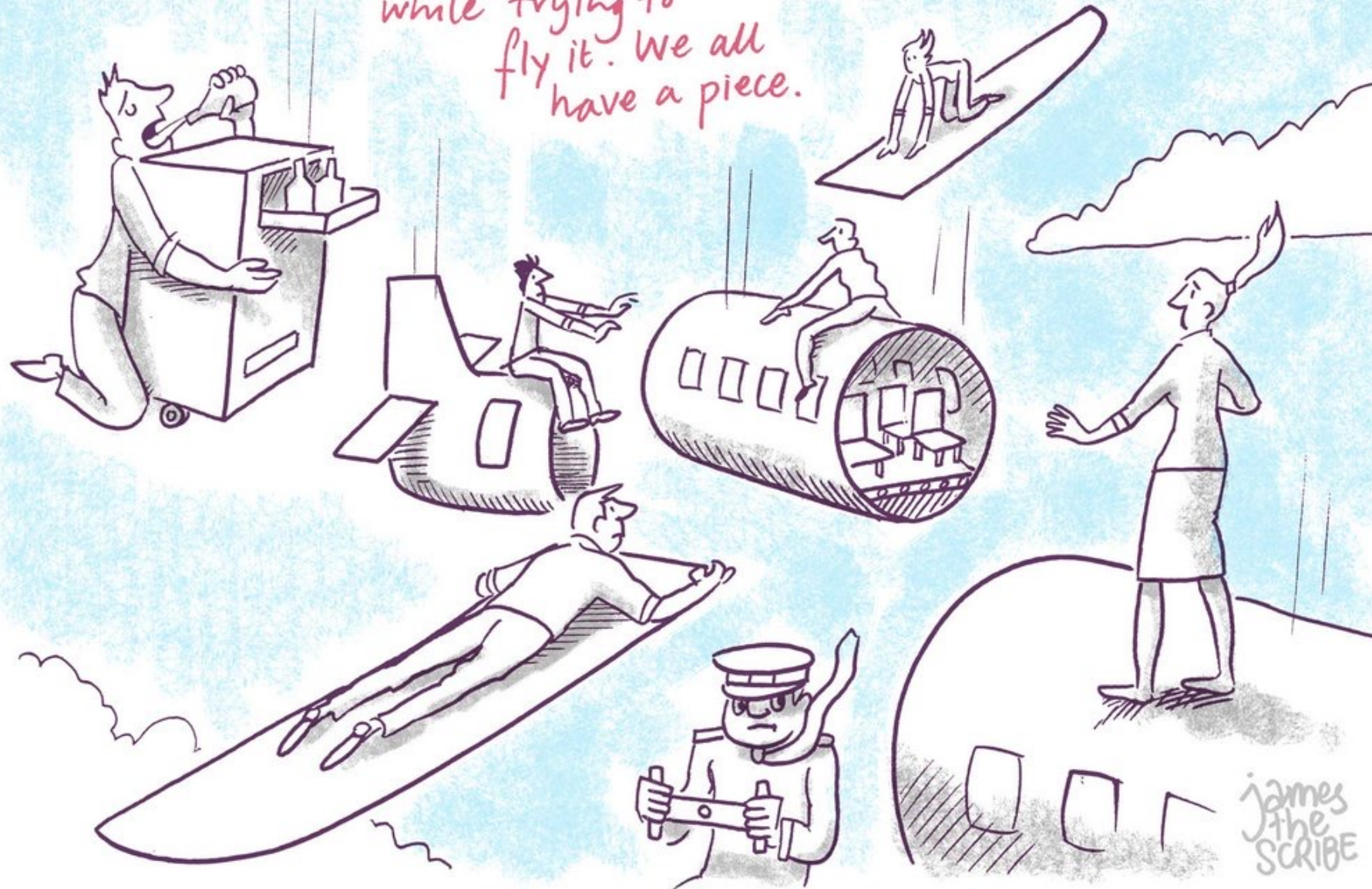
# ADAPTION AND INNOVATION IN RESPONSE TO REMOTE OPERATIONS

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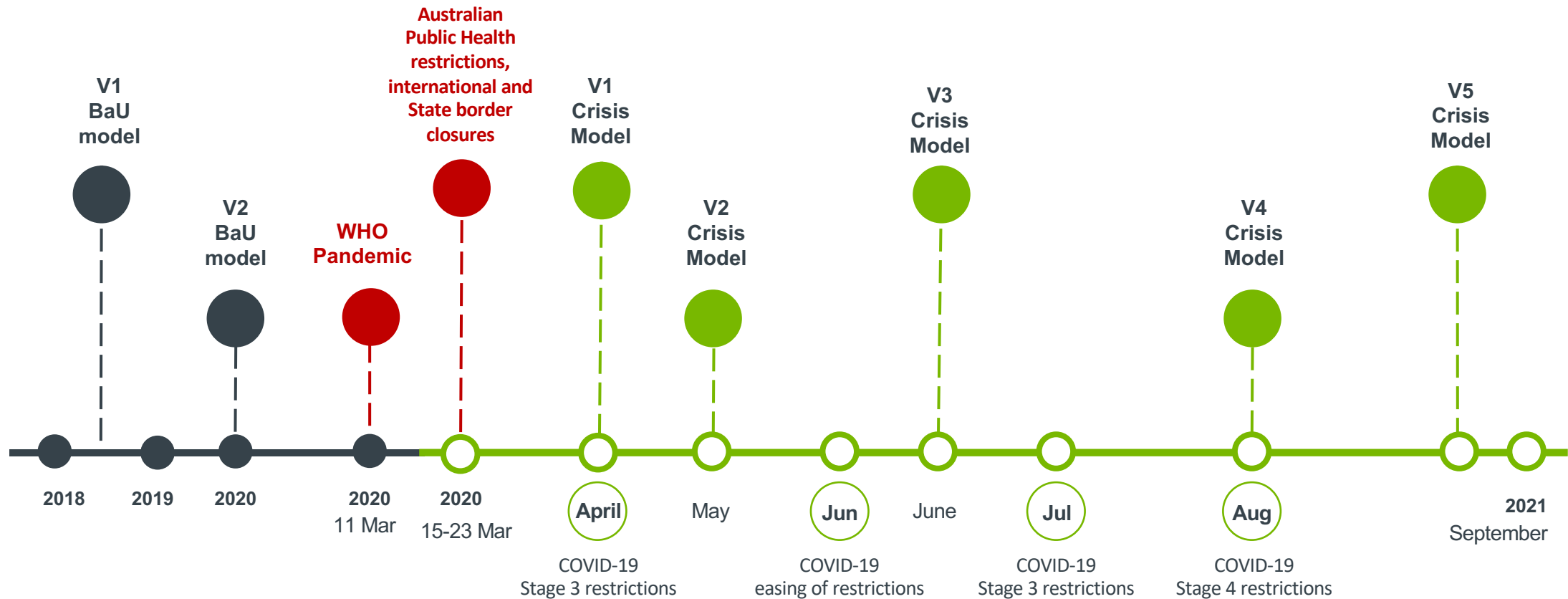




We are rebuilding the plane  
while trying to  
fly it. We all  
have a piece.



# FREQUENCY OF ADAPTION





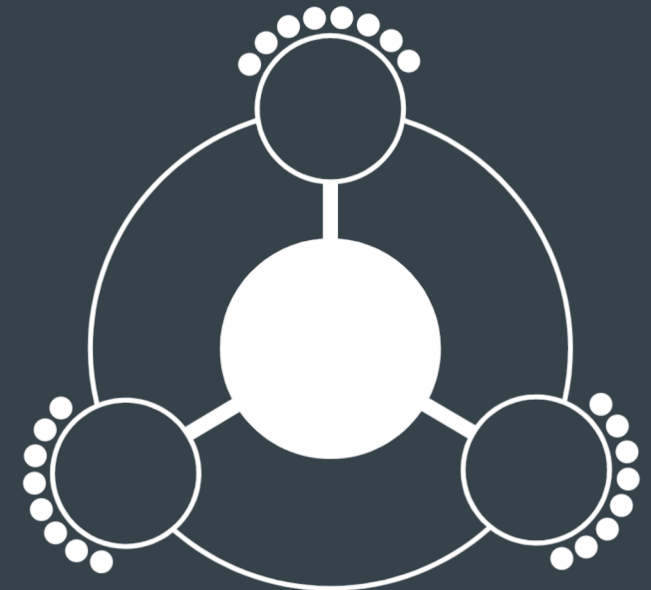
# DEVELOPMENTAL EVALUATION

## Purpose

- Situations of high complexity
- Changing environments and uncertainty
- Initiatives continuous development and adaptation
- Early stage of innovation

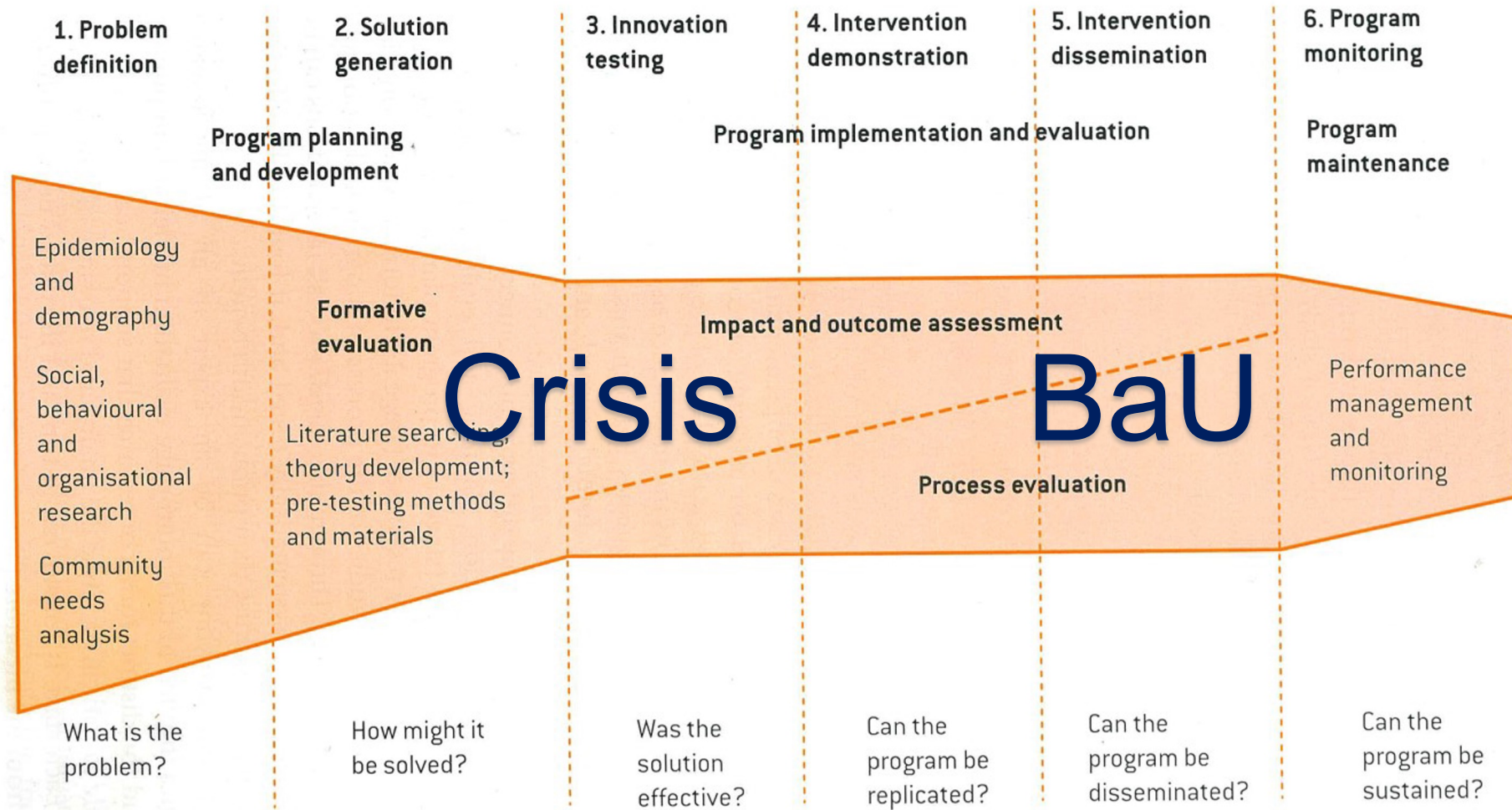
## Analytical approach:

- Systems thinking
- Adaptive learning
- Critical and creative thinking



Responsive to context

# PROGRAM MATURITY AND EVALUATION





# KEY LEARNINGS

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1. Develop data collection strategies – methods, timing & frequency

Virtual  
interviews

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Online survey  
+ e-diaries

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Virtual  
observations

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Sense-making  
sessions

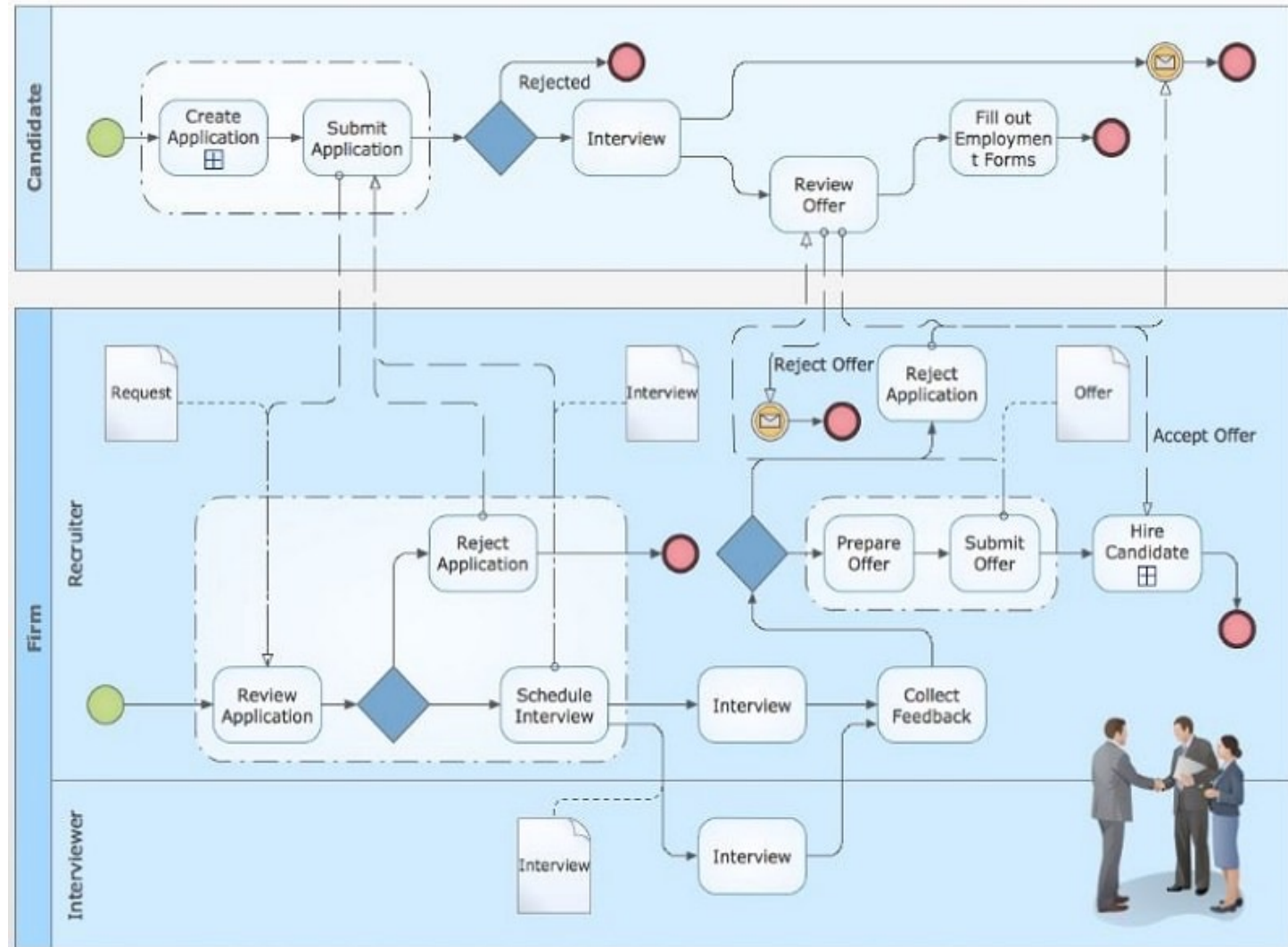
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# KEY LEARNINGS

## 2. Process map crisis model

What is implemented?  
...and keep re-checking





# KEY LEARNINGS

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## 3. Analysis

- What version of the program is the end-user referring to?
- What process did end-user experience?
- What is happening here? (program + wider context)

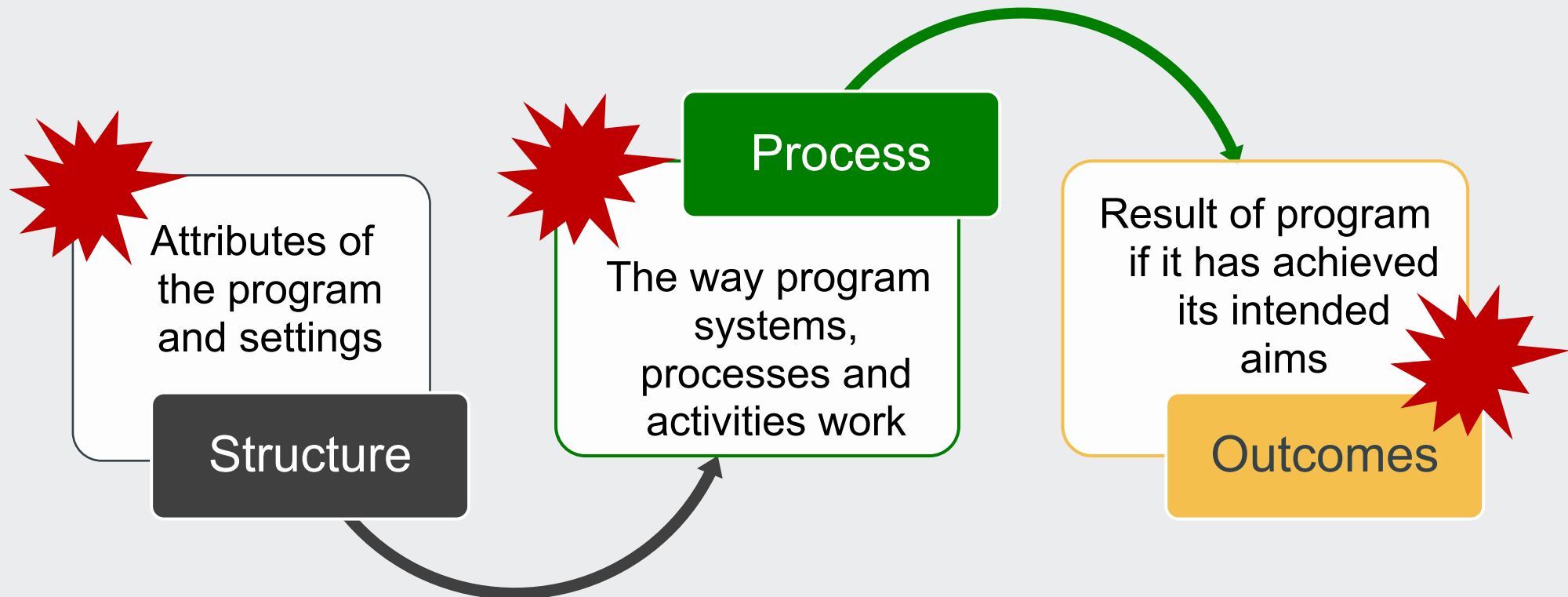


## Sense-making

- Why did the program processes change?
- What where the process and what happened behind the scenes?

# KEY LEARNINGS

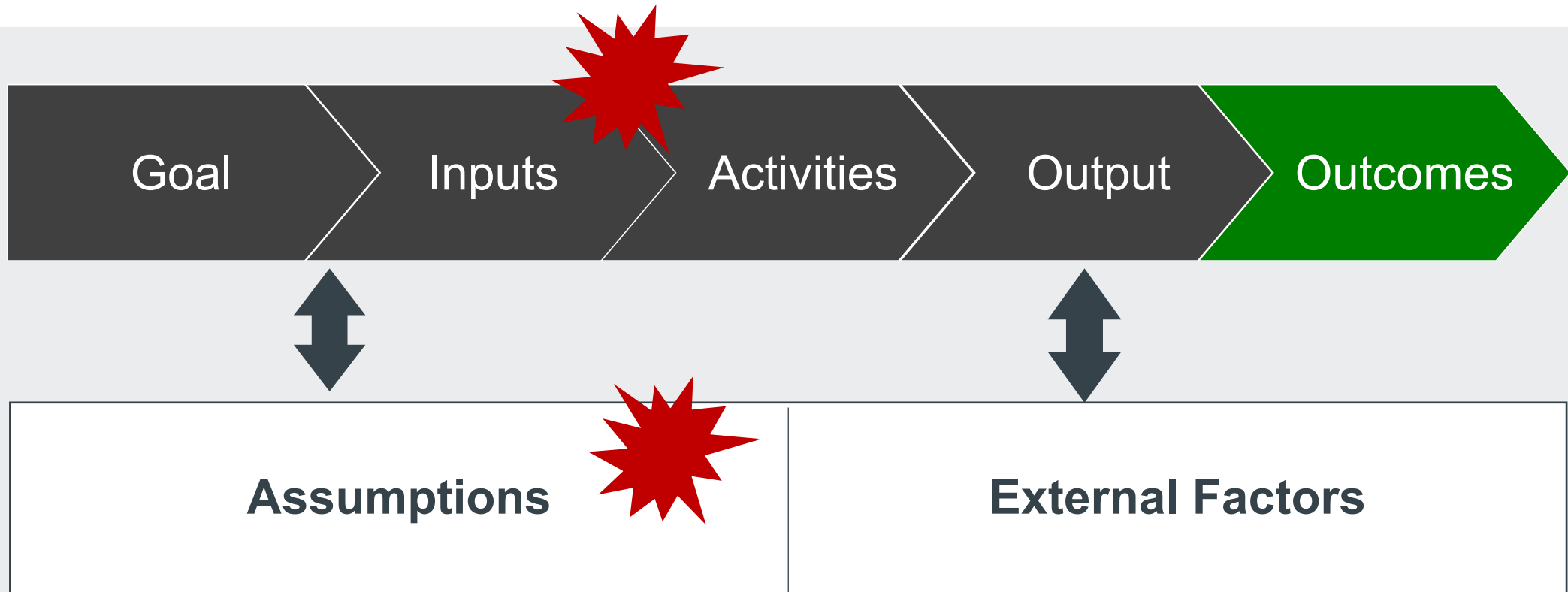
## 4. Analysis – revisiting implementation changes along with...





# KEY LEARNINGS

## 5. Analysis – revisiting program logic



# ADAPTING ....

- Assumptions
- Approach
- Thinking





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