Panel discussion: Evaluation in regulatory contexts

Same same but different, with perspectives from experts and practitioners

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The panel

Moderator: Dana Cross

Dana is the most senior evaluator at Grosvenor Public Sector Advisory where she has had the privilege of working with Commonwealth and State based departments and regulators for over 15 years. She has recently helped Environment Protection Authority Victoria develop an ambitious organisational level monitoring, evaluation, reporting and improvement framework. At the Clean Energy Regulator and Australian Financial Security Authority she has worked to harness internal and external feedback to foster continuous improvement and a learning culture.

Panellist: Tim Yap

Tim Yap is the Director of the Sector Performance and Improvement section at the Aged Care Quality and Safety Commission. He manages a range of teams focussed on minimising risks to aged care consumers at the sector level, including through monitoring trends and developing regulatory interventions that reach a broad range of aged care providers and consumers.

Panellist: Mira Shennan

Mira Shennan is an Associate Director and Head of the Public Sector Advisory Practice at Grosvenor. Mira's area of expertise is in the performance measurement and reporting space, including development of strategies and associated evaluation frameworks. She just recently worked with the Australian Pesticides and Veterinary Medicines Authority developing their Corporate Plan as well as the Victorian Building Authority to establish a Monitoring and Evaluation Framework for their overarching strategy – Vision27.
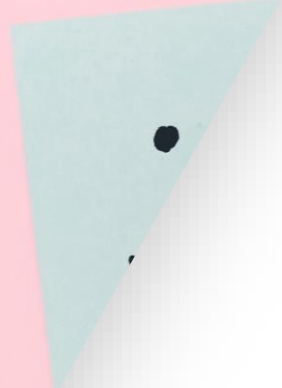
Three questions were posed to the panel…..

What role does evaluation play in modern regulation?

What are the key challenges for regulators in undertaking evaluation?

How do you create organisational and individual openness to negative feedback so that it can be used for improvement?

Audience Q&A

Contact me

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