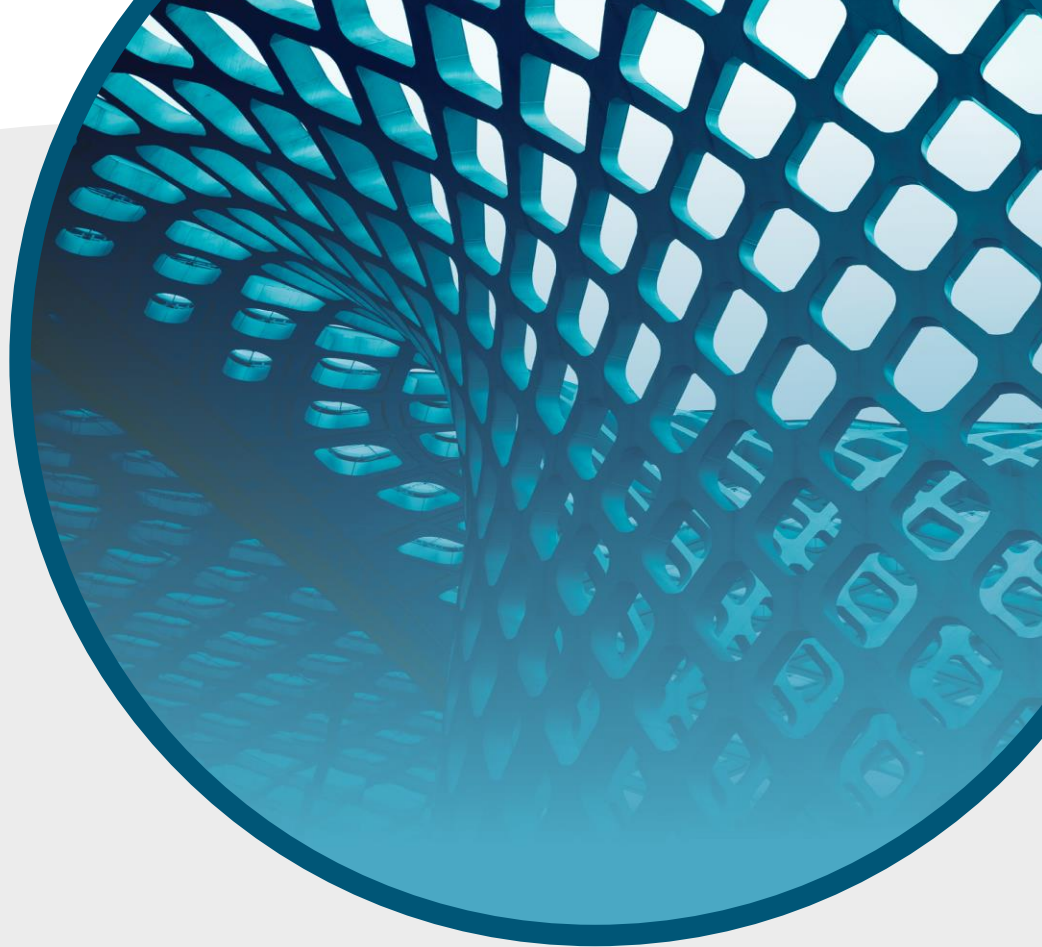


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# Machine-assisted qualitative analysis in evaluation

AES Conference, Sydney 2019



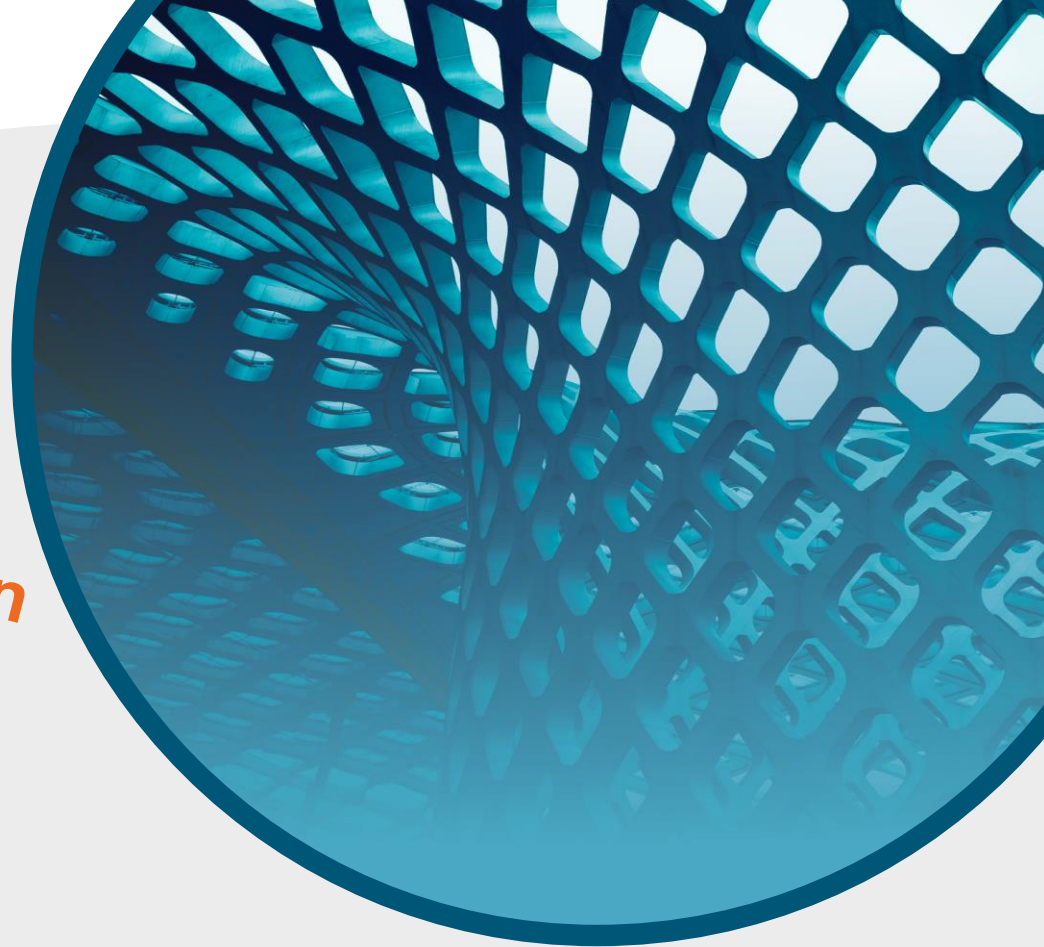


*Make Analysis Quick Again*

---

## Machine-assisted qualitative analysis in evaluation

AES Conference, Sydney 2019





# Agenda

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**What machine-assisted qualitative analysis is**



**Comparison with traditional qualitative analysis**



**Learnings through implementation**

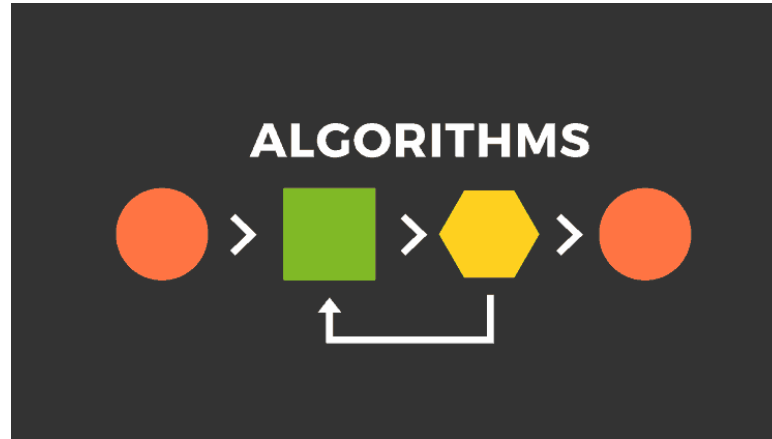


**Looking forward**



**Q&A**

# Machine-assisted qualitative analysis



# Our analysis ecosystem



Natural Language  
Processing



Topic Modelling



Sentiment

# Tokenisation



Document

Sentences

Words

# Topic modelling

Topic = 'Cats'

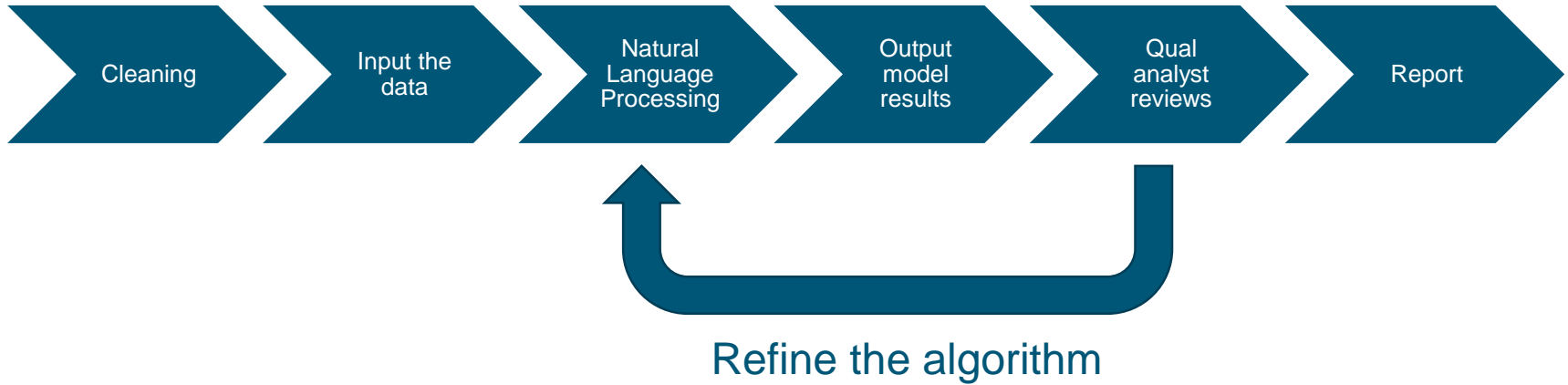


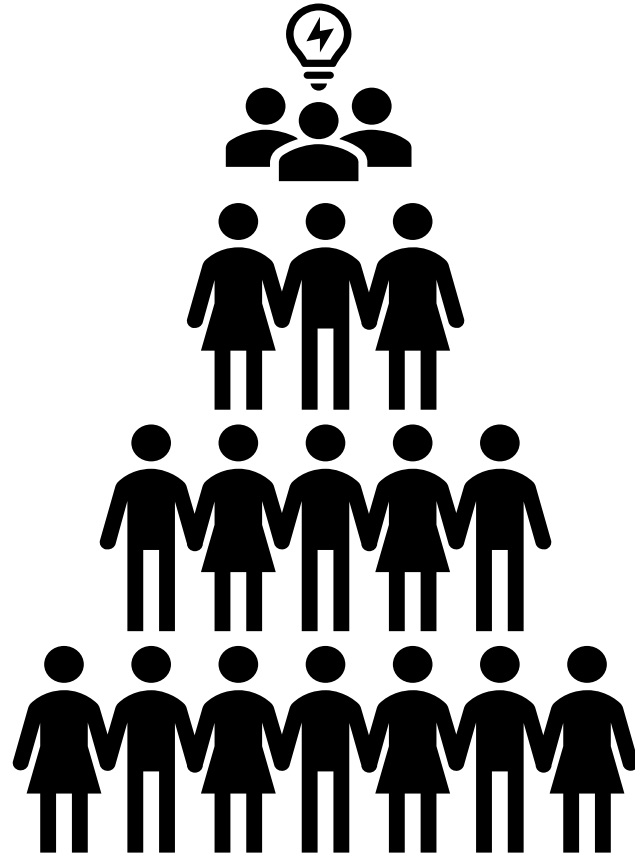
Associated words:

- Meow
- Whiskers
- Kneading
- Burmese

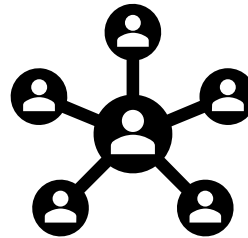
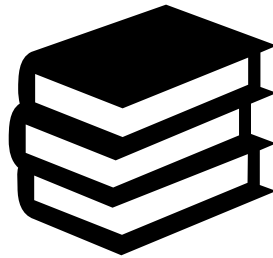
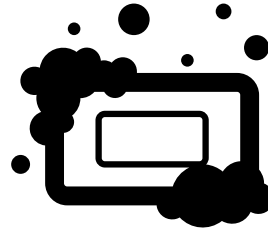
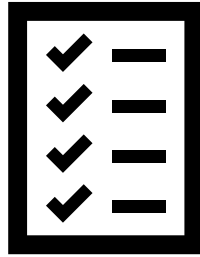


# The process





## When will it help?



How does this compare?

Sample-Project-NVivo10.0-Format.nvp - NVivo

File Home Create External Data Analyze Query Explore Layout View

Navigation View Find Quick Coding Detail View Close All Dock All Undock All Close Window Docked Bookmarks Layout List View Coding Highlight Annotations See Also Links Relationships Links Detail View Reference Color Scheme Visualization

### Nodes

- Nodes
  - Autocoded Responses
  - Autocoded Social Media
  - Places and People
  - Relationships
  - Node Matrices

Look for: Search In Nodes Find Now Clear Advanced Find X

### Nodes

| Name              | Sources | References | Created On         | Created By | Modified On        | Modified By |
|-------------------|---------|------------|--------------------|------------|--------------------|-------------|
| Attitude          | 17      | 992        | 16/05/2010 6:05 AM | WWS        | 30/06/2010 7:31 AM | WWS         |
| Noun Phrases      | 39      | 715        | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |
| harkers island    | 13      | 49         | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |
| green turtles     | 3       | 29         | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |
| carteret county   | 9       | 29         | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |
| sea turtles       | 6       | 27         | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |
| sea level rise    | 4       | 23         | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |
| beach nourishment | 3       | 20         | 15/11/2016 2:51 AM | WWS        | 15/11/2016 2:51 AM | WWS         |

green turtles X

<Externals\WNC Sea Turtle Project> - \$ 1 reference coded [2.41% Coverage]

Reference 1 - 2.41% Coverage

In North Carolina, the majority are *loggerheads*, with a few *green turtles* and *leatherbacks* nesting each year.

<Internals\Social Media\Linked Online Resources\The Effects of Artificial Beach Nourishment on Marine Turtles> - \$ 27 references coded [4.68% Coverage]

Reference 1 - 0.27% Coverage

The Effects of Artificial Beach Nourishment on Marine Turtles: Differences between Loggerhead and Green Turtles Kelly A. Brock,1,2 Joshua S. Reece,3 and Llewellyn M. Ehrhart1  
Abstract  
Marine turtle reproductive success is correlated with the stability and quality of the nesting environment.

In Nodes Code At X

JS 107 Items Sources: 3 References: 29 Unfiltered 100%

Undo

Add Topic

Sort alphabetically: ☐ Group pinned: ☐ Only pinned: ☐

1. 

room 11 18

Terms:

room

living room

rooms

the room

small room

this room

the rooms

double room

two rooms

in the room

hotel room

add comma separated terms

Add words

Suggestions:

clean rooms

room service

steam room

the ground floor

the ballroom

lounge

the living room

quiet room

dinning

in your room

the theater

in my room

the lounge

hallways

great room

hallway

↓ Show associations

72.3% (94/130)

REPRESENTATION

Includes 72.3% (94/130) of the texts.

SENTIMENT

Sentiment detected in 82 texts. The values will be updated as you apply filters below.

negativity

skepticism

positivity

8%

91%

TERMS

Click on a term to filter the example sentences in the text section below.

room

living room

rooms

the room

small room

this room

the rooms

double room

two rooms

in the room

hotel room

ASSOCIATIONS

Click on one or more associations to filter the example sentences in the text section below.

clean

comfortable

nice

quiet

small

great

spacious

ready

good

stay

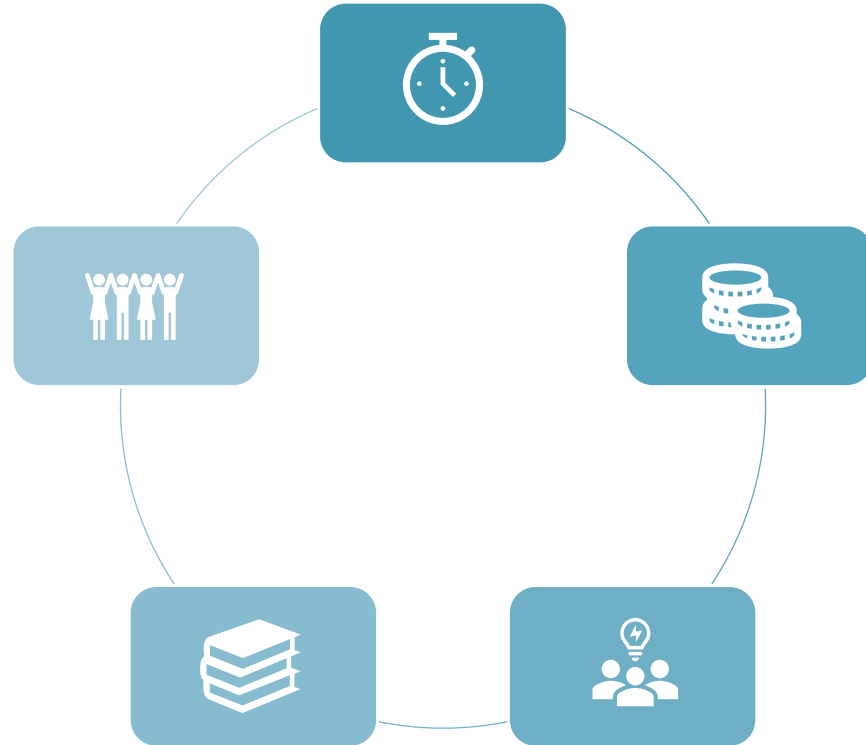
TEXTS

Below you will see examples of what is included in this topic.

Show examples

Help & Support

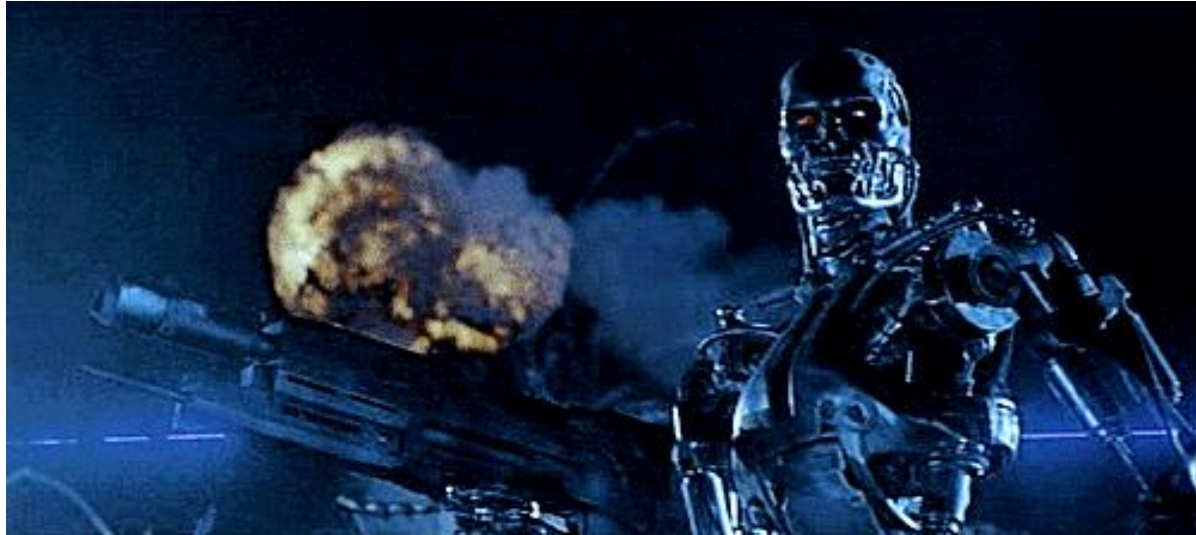
# The benefits



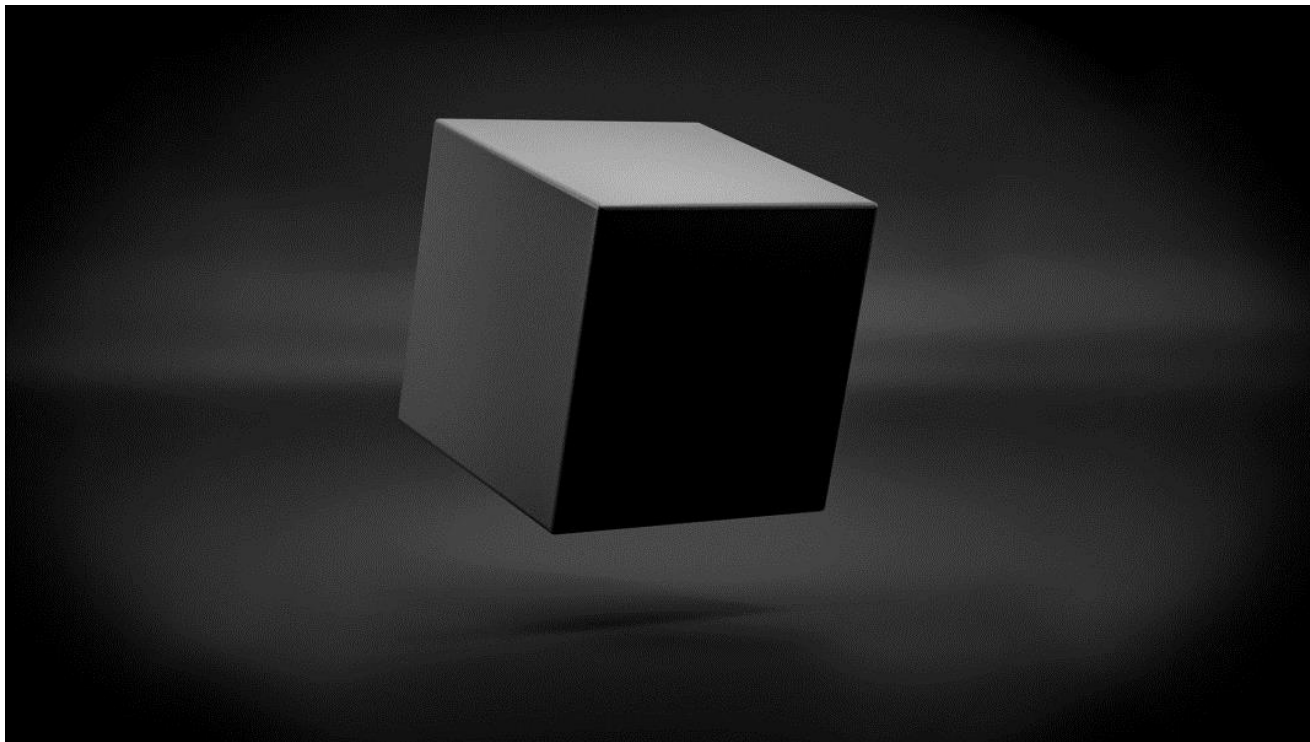




# What could go wrong?



# Unboxing algorithms



## **Ethical implementation**

*There is no such thing as trustworthy AI, only people*

*Thomas Metzinger*

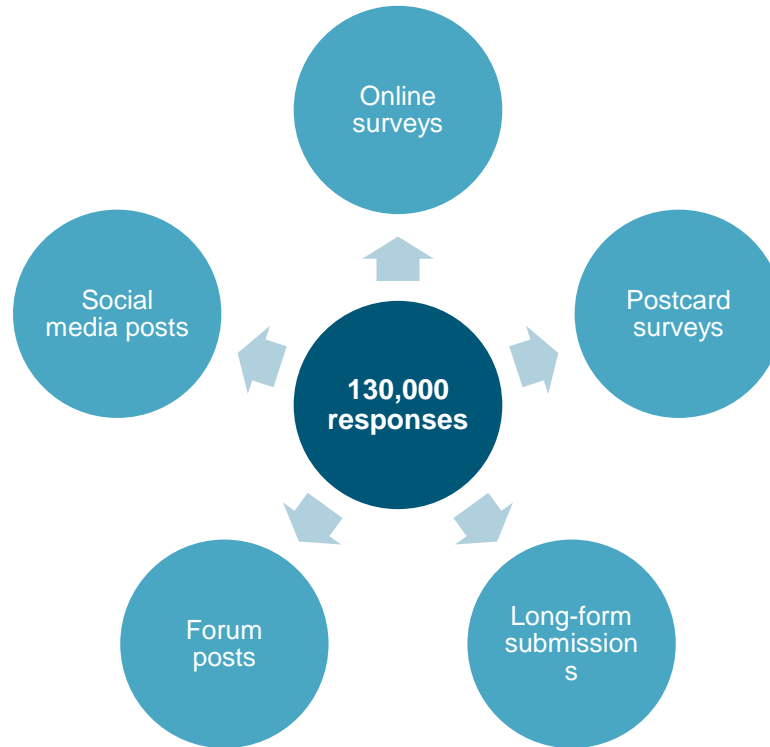
**Have a hypothesis**—what will my data say?

**Know your data**—can this output be correct?

**Know your model**—how does my model analyse?

# **Learnings through implementation**

# Large consultation



## Large consultation

6 weeks (including Christmas break)

Get the  
data

?

Report  
finished!

# Large consultation

6 weeks (including Christmas break)

Get the  
data

Algorithm  
training and  
manual  
coding

Topics  
uncovered

Topic  
analysis

Information  
synthesis

Report  
finished!

## Large consultation

Benefits of using machine-assisted qualitative analysis:

- Able to analyse written submissions
- Topics were representative
- Saved time for us and the client



# Large consultation

Learnings from this project:

- Combined analysis
- Cleaning data
- Testing the algorithm



**Looking  
forward**







## **Get in touch**



**Jasper Odgers**

Manager

[jasper@artd.com.au](mailto:jasper@artd.com.au)



**David Wakelin**

Senior Consultant

[david@artd.com.au](mailto:david@artd.com.au)



**Georgia Marett**

Consultant

[georgia@artd.com.au](mailto:georgia@artd.com.au)