

Evaluation Capacity Building

Transforming evaluation culture or spinning wheels

AES Conference 2018



Economic Development,
Jobs, Transport
and Resources



Education
and Training



Health
and Human
Services

Presenters

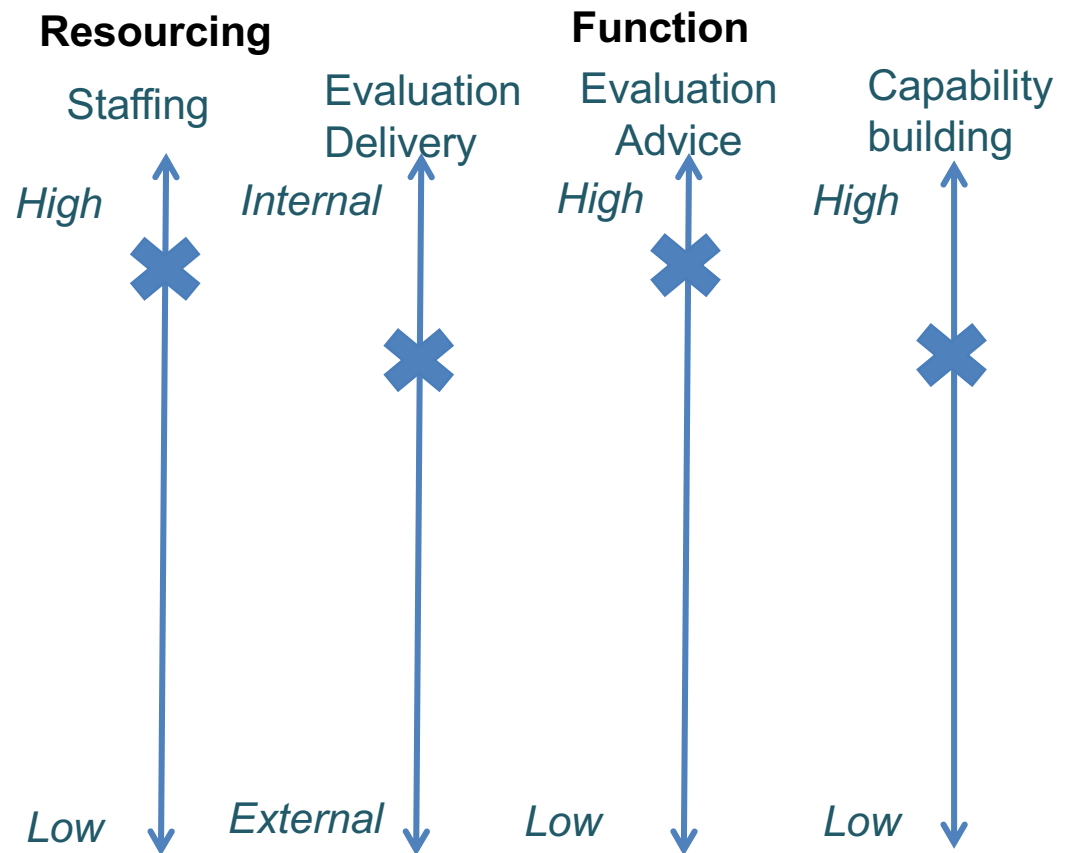
- **Vanessa Hood**, Rooftop Social (facilitator)
- **Eleanor Williams** and **Delyth Lloyd** – Department of Health and Human Services, Victoria
- **Megan Kerr** and **Amanda Reeves**, Department of Education and Training, Victoria
- **Roberta Thorburn**, Department of Industry, Innovation and Science, Australian Government
- **Kate Nichols**, Department of Economic Development, Jobs, Transport and Resources, Victoria
- **Martin Hall**, Department of Education, New South Wales

Victorian Department of Health and Human Services

– highly resourced centralised support and delivery

Summary of approach

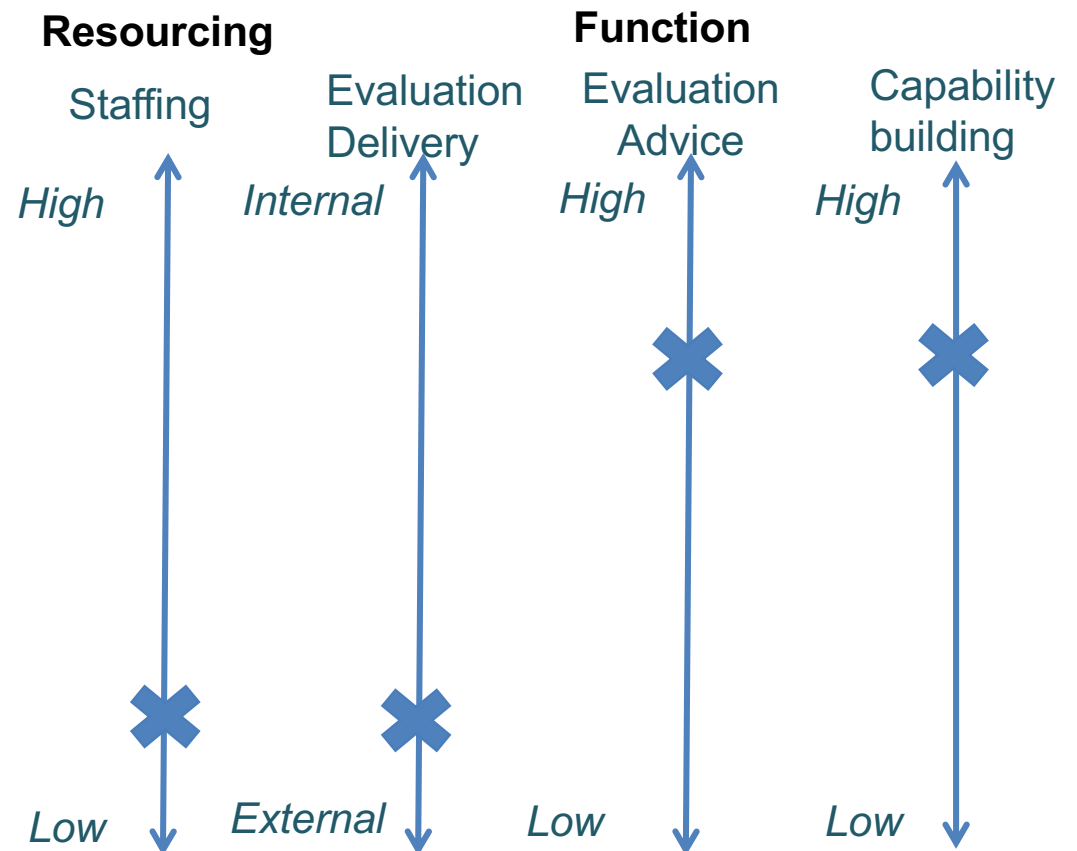
- Central unit of 20 staff members acting as internal consultancy to provide evaluation advice, capacity building and service delivery
- Strategic evaluation plan identifies departmental priorities for coordination or delivery by central unit
- Guidelines, training and templates supports staff across the department to design and deliver lower priority evaluation



Department of Education and Training Victoria – Leading a Strategy for Building an Evaluation Culture

Summary of approach

- Central unit of three staff provide advice and support on evaluation
- A three year Strategy for Building an Evaluation Culture aims to increase the quantity, quality and use of evaluation
- The Strategy targets our efforts to:
 - develop evaluation capability and change behaviour of staff and senior executives
 - incorporate evaluation into governance structures, departmental processes and systems and resources

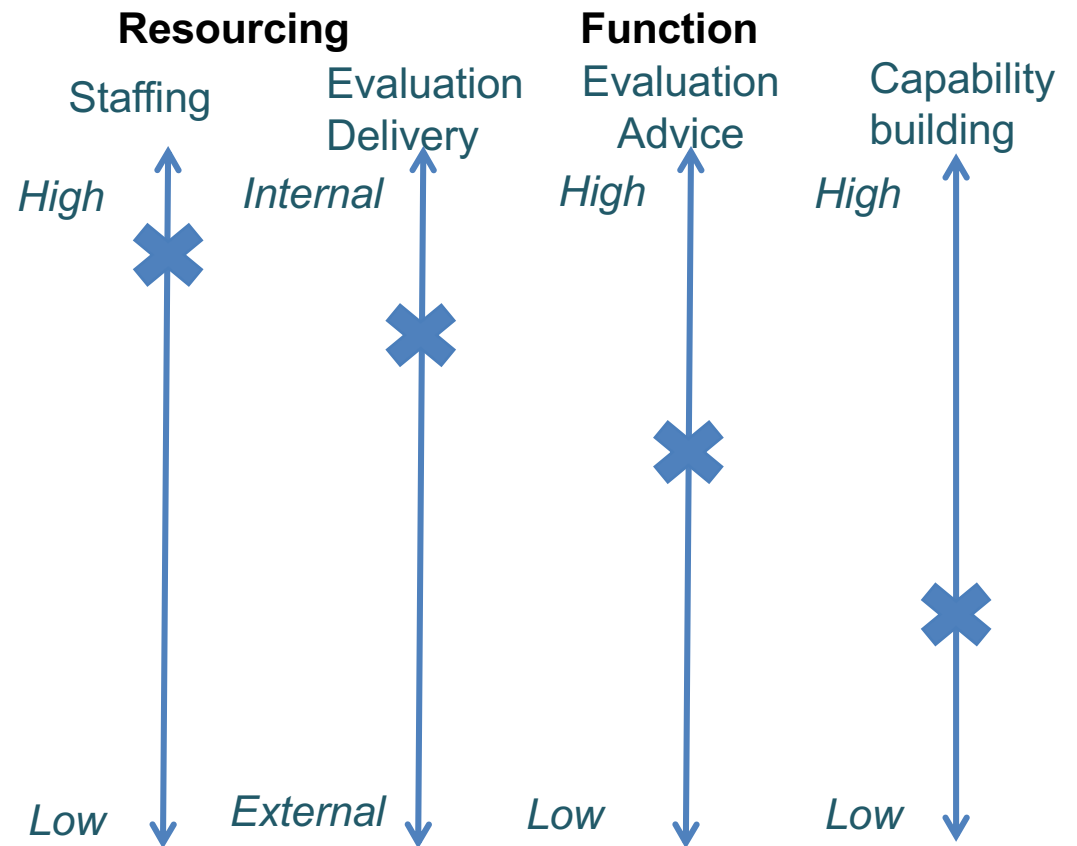


AG Department of Industry, Innovation and Science

– highly resourced centralised support and delivery

Summary of approach (2017)

- Central unit of 15 staff conduct evaluations, manage commissioned evaluations, deliver 'evaluation ready' services, and provide evaluation advice.
- Evaluation Strategy provides a framework to guide evaluation and Evaluation Plan identify priorities and schedule for delivery or management by central unit.
- Guidelines and templates support staff across the department to design and deliver lower priority evaluations.

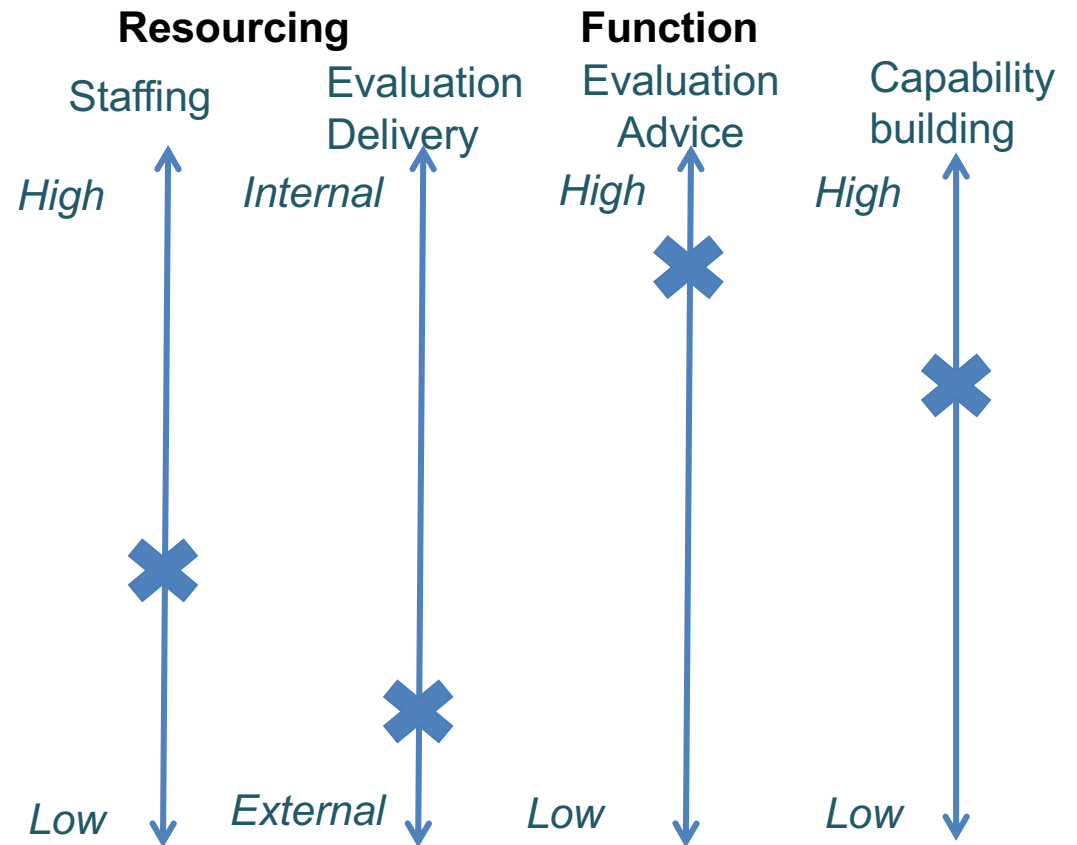


AG Department of the Environment and Energy

– low resourced central support

Summary of approach (2017)

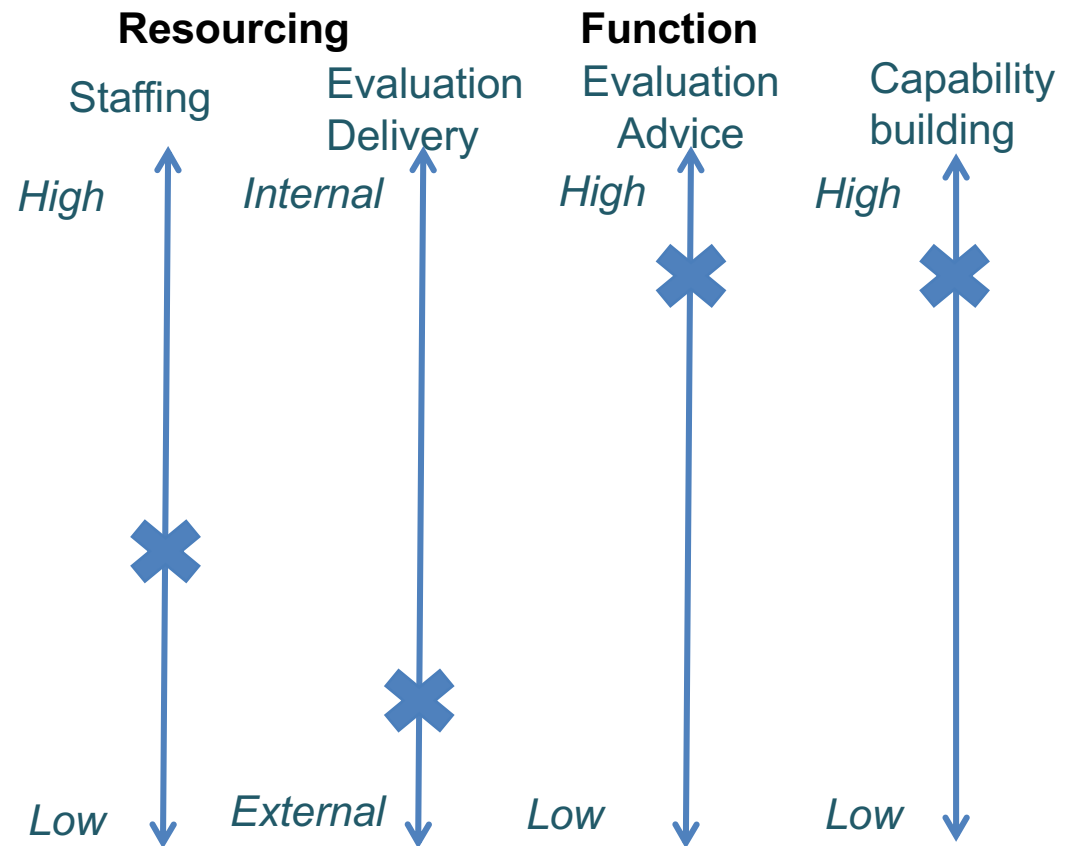
- Central unit of 3 staff enhanced by Evaluation Visiting Fellow provided evaluation advice and capacity building through seminars, training and community of practice.
- Evaluation Policy outlines approach to performance and evaluation.
- Guidelines and templates support staff across the department to design and deliver evaluations.



Victorian Department of Economic Development, Jobs, Transport and Resources – central authorisation and evaluation support with decentralised delivery

Summary of approach

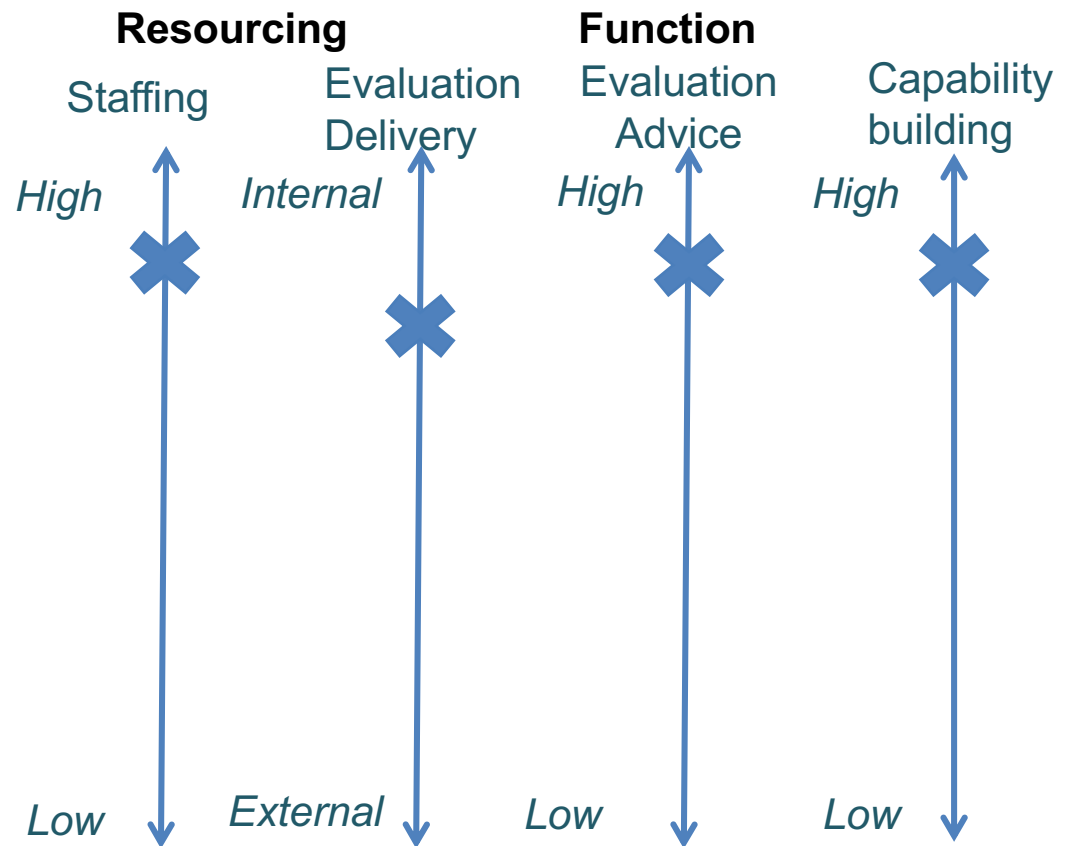
- Central unit of 4.5FTE shepherding adoption of evaluation policy and providing evaluation advice and capacity building
- Decentralised units/FTE provide evaluation advice/capacity building and undertake small number of internal evaluations
- Departmental evaluation strategy under redevelopment – ground-up process
- Evaluations mainly conducted by external suppliers and are ‘lapsing program evaluations’
- Centrally-created guidelines/tools and training to support adoption of evaluation policy and standards – emphasis on whole-of-lifecycle M&E



NSW Department of Education – dedicated ECB team within evaluation unit

Summary of approach

- Large central team that designs and conducts evaluations of key policies and programs, plus three small eval units in different parts of the dept.
- ECB team: six regionally-based 'ECB Leads' + manager + coordination + learning design + travel and ops budget.
- ECB work: professional learning, resource development (incl. own website), coaching, advice, facilitation.
- Three audiences: TLC (teachers, school leaders and corporate personnel).
- A collaborative model: co-designed and delivered with colleagues in system leadership roles; governed by a cross-departmental steering committee.



Overall trends..

