### Power and political positioning in Indigenous evaluation

Exploring the relationship between developmental evaluation and cultural responsiveness in evaluation

Samantha Togni, Lynne Rogers & Sonya Egert

AES International Conference, Canberra, 6 September 2017



#### Today's presentation

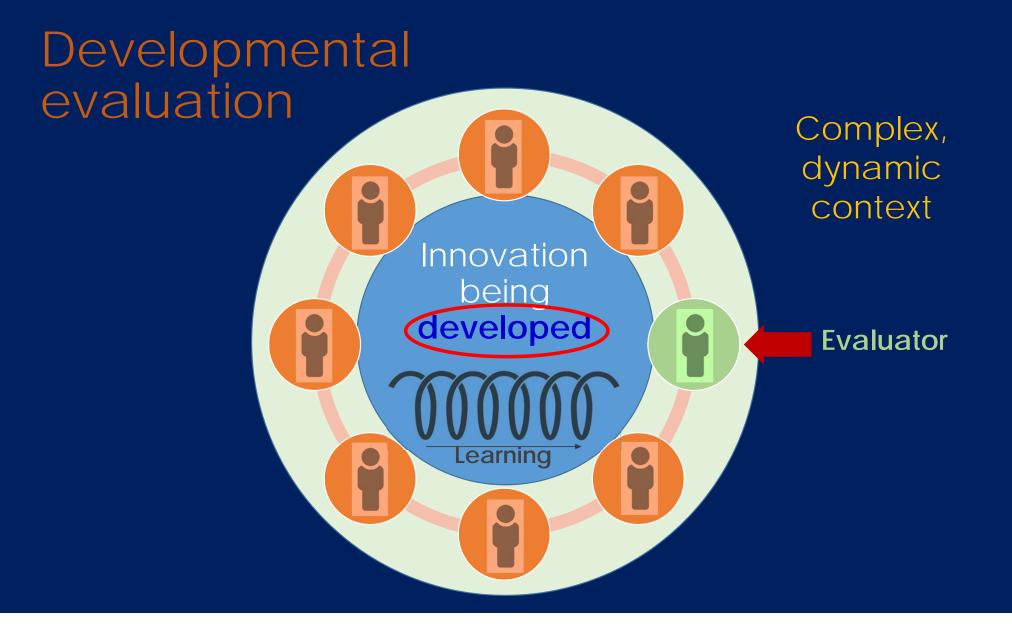
- Overview of HOMES innovation, team & context
- Overview of developmental evaluation
- How we have used developmental evaluation
- Lynne Roger's & Sonya Egert's stories of developmental evaluation
- Developmental evaluation: power relations & different knowledge systems
- Developmental evaluation & cultural responsiveness what we are learning

#### Home-based Outreach Chronic Disease Management Exploratory (HOME) Study

ResearchInala Indigenous Health Service, Brisbane & KanyinicollaborationVascular Collaboration researchers

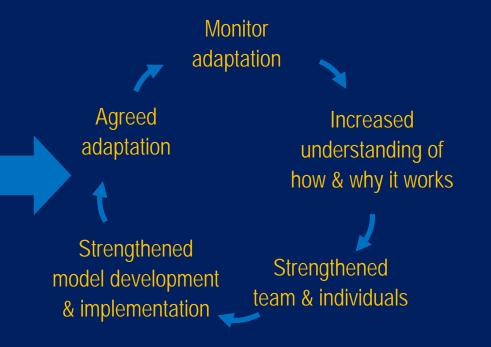
Innovation To develop a home-based, patient-centred outreach model of chronic disease management that is acceptable, feasible, & appropriate to Aboriginal & Torres Strait Islander people with chronic disease, their families, and their primary health care provider

Approach Exploratory study using developmental evaluation



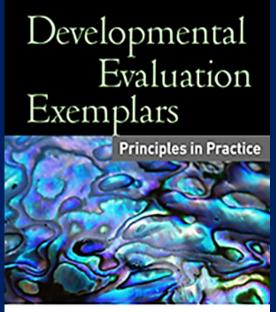
## Developmental evaluation in practice

Developmental evaluation process within HOMES Adaptive & informed facilitation Space & time to think & reflect Discover meaning, purpose & clarify issues Develop deeper, shared understandings Harness potential, skills & knowledge of all team members Recognise abilities, achievements & complexities Consider & interpret real-time data & feedback Strengthen communication Make informed, shared decisions



#### Complex, dynamic context

#### Developmental evaluation: essential principles



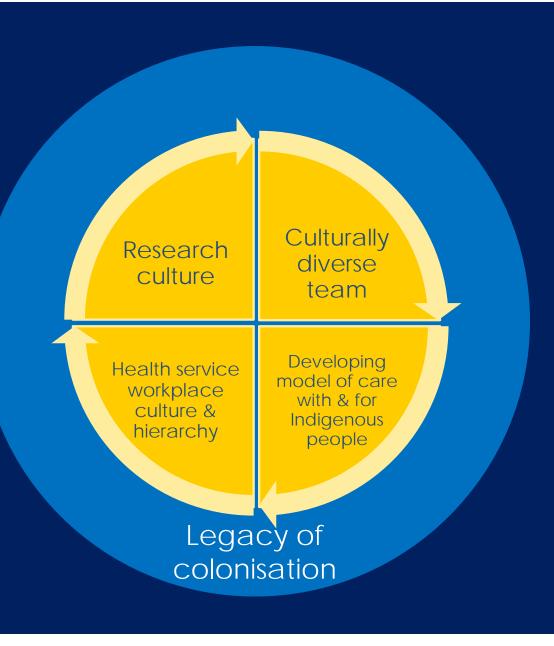
Michael Quinn Patton, Kate McKegg, and Nan Wehipeihana

- Developmental purpose
- Evaluation rigour
- Utilisation focus
- Innovation niche
- Complexity perspective
- Systems thinking
- Co-creation
- Timely feedback

# Culture in our context

- Different knowledge systems
- Different knowledge bases





## My Journey with Developmental Evaluation

Lynne Rogers Program Coordinator Inala Indigenous Health Service

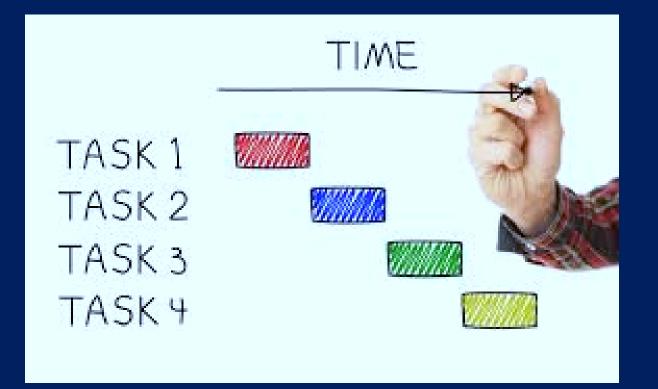
## My Developmental Evaluation Experience

# Personal gains Professional gains

## My Background



## My Working Style Prior to IIHS



## The growth of my new working style



### HOMES My Intro to Developmental Evaluation



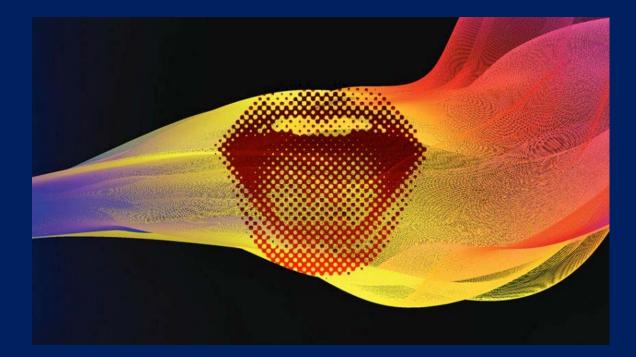
#### HOMES Developmental Evaluation and Me

What I had to say mattered

My knowledge mattered

» I contributed to the model of care

## HOMES Developmental Evaluation and Me



## Thankfulness and Frustrations

Thankfulness MAY NOT HAVE THE POWER TO change situations, BUT IT HAS THE POWER TO change me.

#### Frustration,

although quite painful at times, is a very positive and essential part of success.

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## The Future

Developmental Evaluation Exemplars Principles in Practice



edited by Michael Quinn Patton, Kate McKegg, and Nan Wehipeihana

#### Developmental evaluation & power

For me personally...having those workshops, it just made me feel empowered and able to do things to help and contribute to the overall model of care...it contributed to my feeling of worth, my sense of worth.

Lynne Rogers, Program Coordinator, 2015

(Source: Togni et al., 2015)

#### Developmental evaluation & power



Sonya Egert Indigenous Research Officer

...we're made up of a team and we have...nurses and...people from...different work areas, we've got...my line manager and she's just a participant...she's not my line manager within the workshop...everybody is equal and everybody contributes equally within that workshop. So nobody's above anybody else or...those things are sort of, you know left at the door. Like our titles...if you would call them that. So for me I think it's really great because I have gained confidence.

### Co-creation

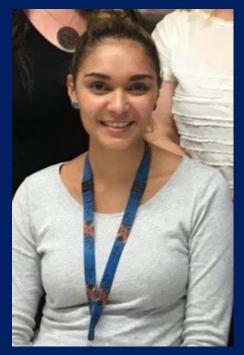
*Co-creation principle: Develop the innovation and evaluation together – interwoven, interdependent, iterative and co-created – so that developmental evaluation becomes part of the change process. Patton, 2015* 

Developmental evaluation disrupts the usual power relations

#### Evaluation in Indigenous contexts

- Bleak history research and evaluation have been instruments of colonisation, power and control
- Much evaluation in Indigenous contexts in Australia continues to be lead by non-Indigenous evaluators
- Increasing recognition of importance of culture & cultural context in evaluation
- Indigenous peoples' right to "evaluation practices that are 'of, for, by and with us'" (Kawakami et al., 2008)

## Developmental evaluation & cultural responsiveness



Sonya Egert Indigenous Research Officer

Well I think that...all the way through this, the work that we've done...from the very beginning we've all contributed. Our team has contributed. Our health professionals within our clinic have contributed and most importantly our clients have contributed to...this whole process. And that's the most important part because the clients are the people that are receiving this care so we need to ensure that we are providing something that...is meeting their needs. So I think...that I've played...a key role in that...

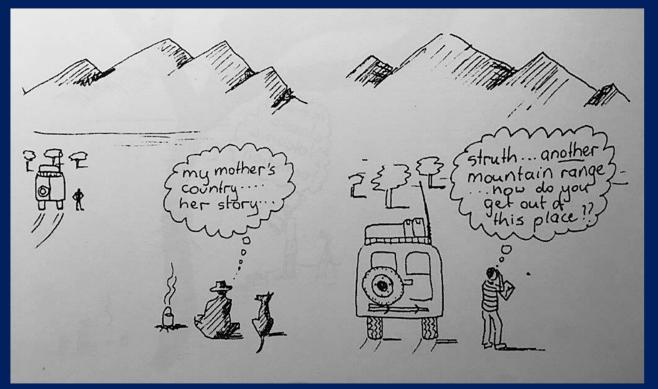
#### Creating safety: relationships, trust & privilege



Sonya Egert Indigenous Research Officer

When you're [DE evaluator] facilitating the workshops it always does feel so comfortable and it does feel so safe...having you state that at the beginning [of each workshop] just makes everybody feel comfortable and at ease and able to be so open and honest...some really strong stories...have been shared and people have been open and vulnerable in the workshop space and I just feel that that would never occur if people, if each individual within that workshop didn't feel that they were in a space where they can be vulnerable or they can open up or they can say whatever they feel needs to be said.

## Valuing & harnessing different knowledge & ways of seeing for change



You know there was just so much learning that happened because of that openness and what was shared I guess.

Sonya Egert Indigenous Research Officer

Source: Colin & Garrow (1996)



#### Acknowledgements

HOMES Team: Deborah Askew, Nichola Potter, Sonya Egert, Elizabeth Darlington, Audrey Burgin Supervisors: A/Prof. Kim Humphery, Prof. Patricia Rogers, Prof. Barry Judd

Carol Watson

Kate McKegg



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