

**AUSTRALIA INDONESIA PARTNERSHIP
FOR ECONOMIC GOVERNANCE**

**The Application of MSC on AIPEG:
The Benefit & Its Challenges**

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PURPOSE

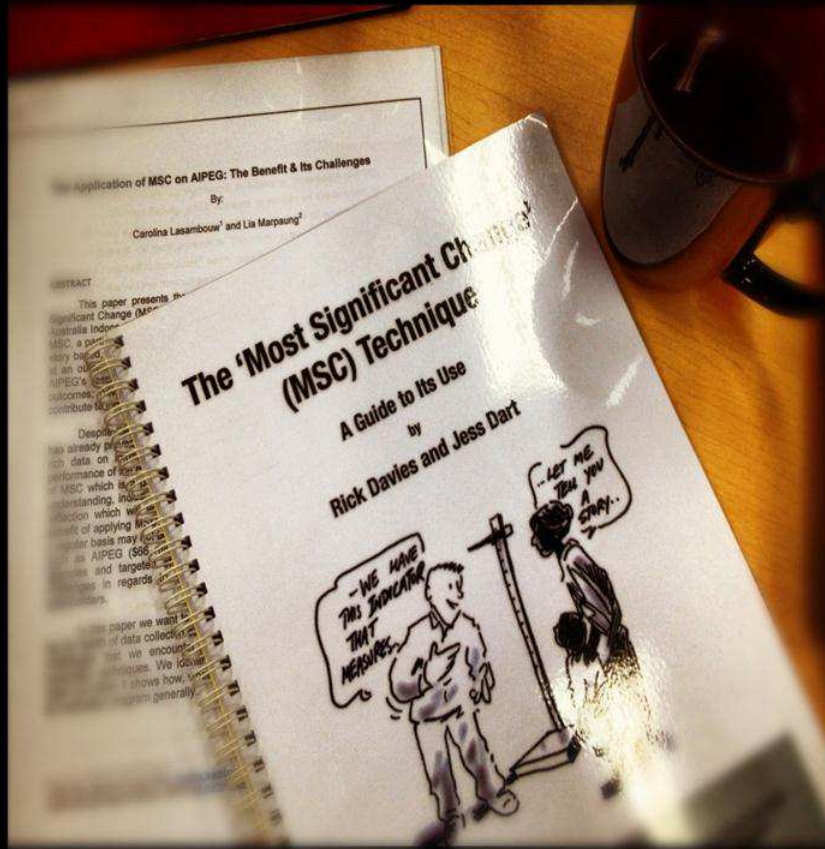
MSC Lessons
Learnt in AIPEG as
part of M&E

What is AIPEG?



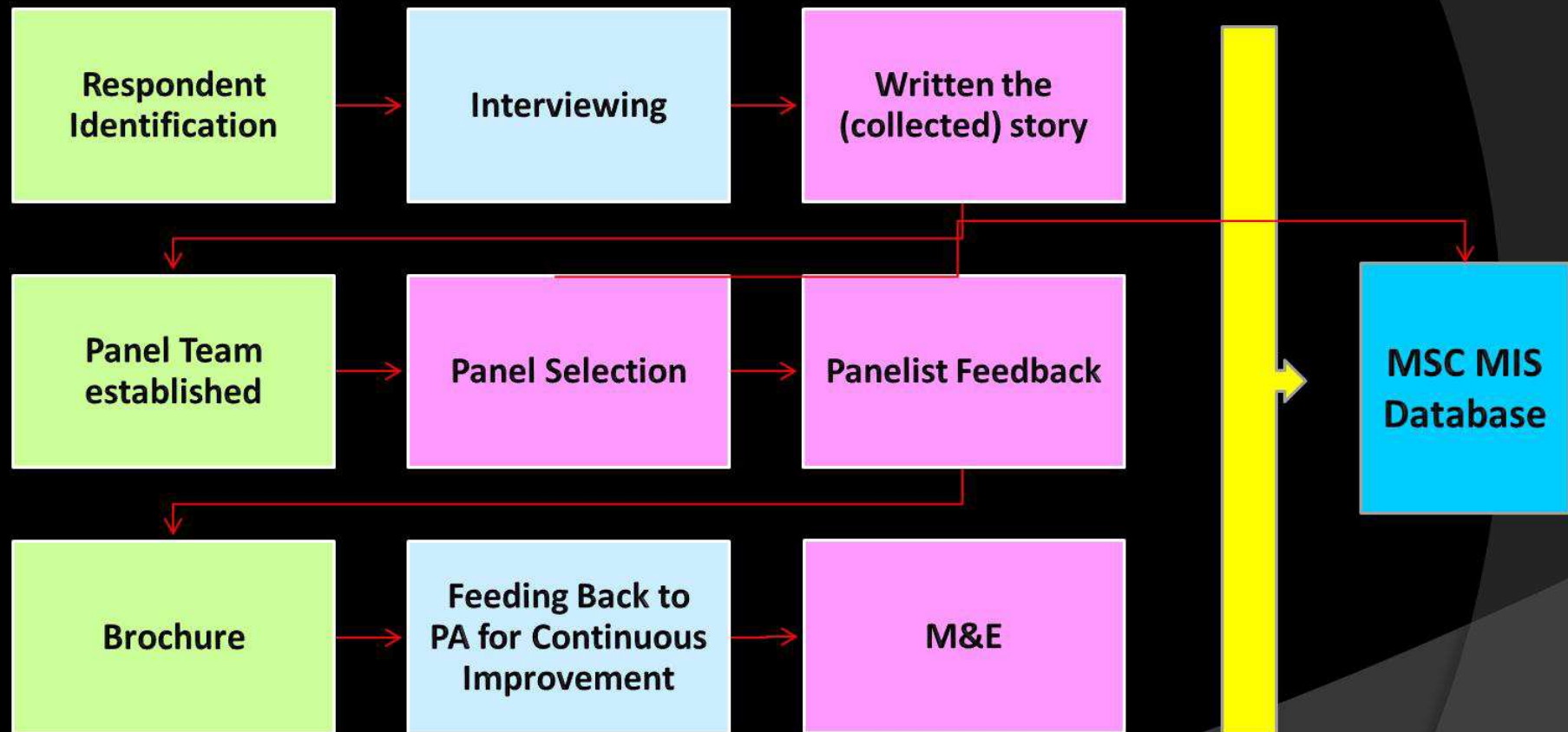
- Support GoI to implement reform
- Building capacity of the individual, organizational and institutional level

The Most Significant Change



- ✓ Used as part of M&E approach
- ✓ *Information of changes* used to support the evaluation of program impact

The Process



The Story Collection



- ❑ Identified what had changed as result of AIPEG
- ❑ Selected the most significant
- ❑ Highlighted what it was like before, what caused the change & what it was like now
- ❑ Told us “the why”

91 stories collected :

- ✓ 7 GoI Agencies
- ✓ Grouping into 4 key areas
(Tax Reform, Financial Services, Trade in Services and Ad-Hoc Supports)



The Panel Selection



- ❑ A selection panel established
- ❑ The collected stories submitted to the panel
- ❑ The panel discussed and selected 1-2 chosen stories
- ❑ The selected stories validated

- ✓ 7 Selection Panel Established
- ✓ Reviewed and selected stories from the 4 key areas



Panelist Feedback

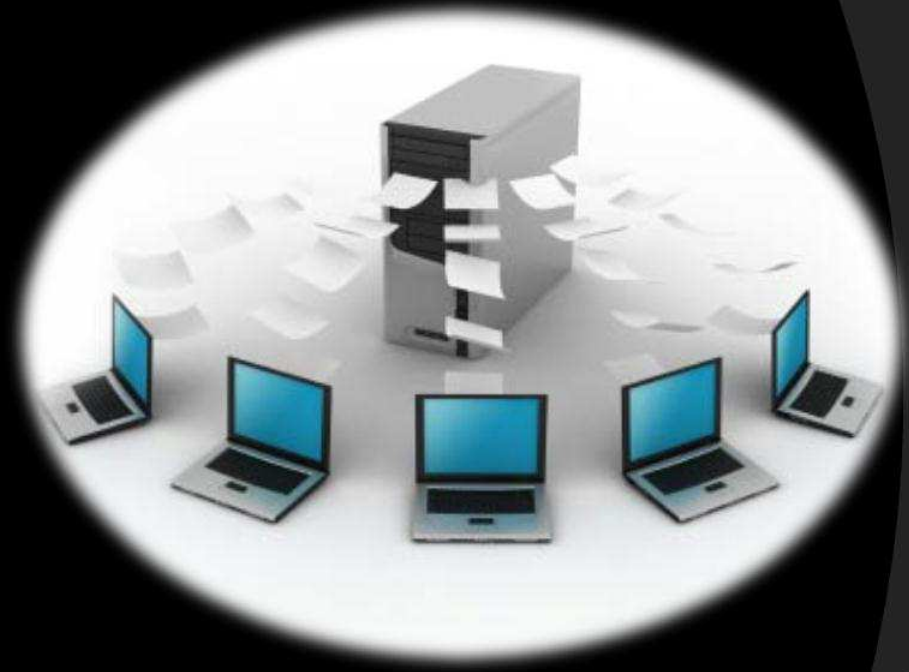


- ❑ Recorded in a brochure
- ❑ Used as feedback to stakeholders

✓ *7 MSC Brochures provided in dual languages*

MSC MIS Database

- ❑ Stored all stories collected
- ❑ Provide easy & quick retrieval data
- ❑ Support the process of Panel Story Selection
- ❑ Support secondary data analysis for M&E



Our Lessons Learnt (General)

- ❑ Added the rich of data on impact & outcomes
- ❑ As the vehicle to open the dialogue in building & sharing understanding
- ❑ Contribute to build Gol awareness on M&E

Our Lessons Learnt

(The Value of the technique)

- ❑ Respondent friendly
- ❑ Provided “*the picture of achievement*” which difficult to captured
- ❑ Identified the unexpected changes occurred
- ❑ Provided a new insight about M&E
- ❑ Easy to understand and less complex (compared to other M&E result)

Our Lessons Learnt (Usefulness of the Brochures)

- ❑ Focus on feedback to the area of changes
- ❑ As the “tangible product”, user-friendly
- ❑ Increase awareness and confident to the staff/unit
- ❑ Support PR-purposes to the achievement

Our Lessons Learnt

(Usefulness of the Data Collected)

- ❑ Acknowledged the success of the program support (by beneficiaries)
- ❑ Provide “evidence of achievement” for the staff/unit of relevant PA to their senior management
- ❑ Encouraged inter-office communication (Central & Regional Offices)

Our Challenges



What is “Change”
and “Significant”

Resources & time
required

Implementation
put on hold

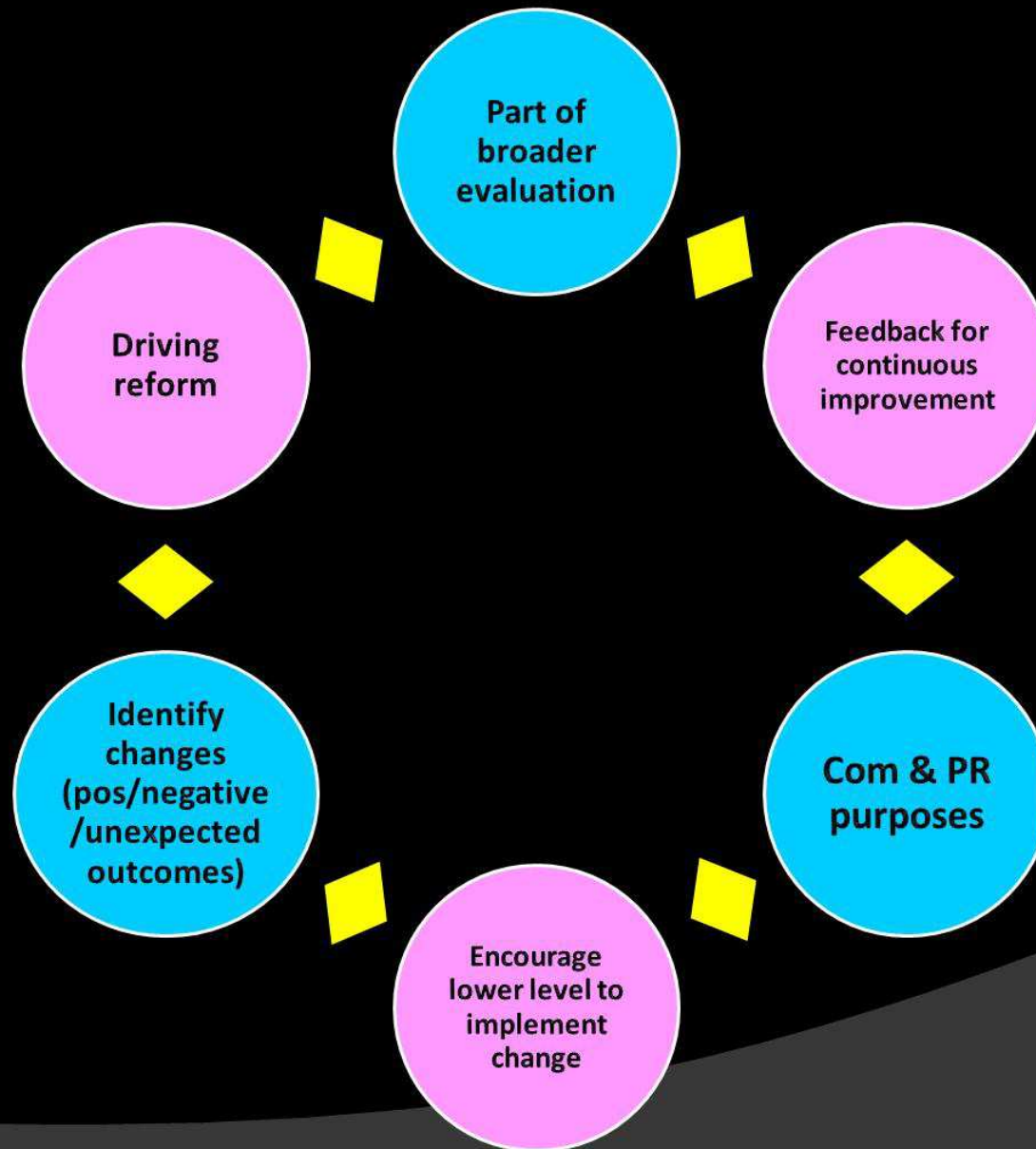
Ensuring the
stakeholder

Advanced
interview
technique &
writing skill

Appropriate
Respondent



How it Used



Our Conclusion



- ❑ Benefited the evaluation
- ❑ Effective way to identify changes at an outcome level
- ❑ Captured positive & negative unexpected outcomes
- ❑ Drive and support reform
- ❑ Contribute in increasing awareness about evaluation

What we would do differently

- ❑ Obtain support from ALL the core management BEFORE implemented MSC
- ❑ Obtain similar understanding on the purpose & use of MSC
- ❑ Find ways to ensure AIPEG upper level management & AusAID to participate in Panel Selection

Thank You