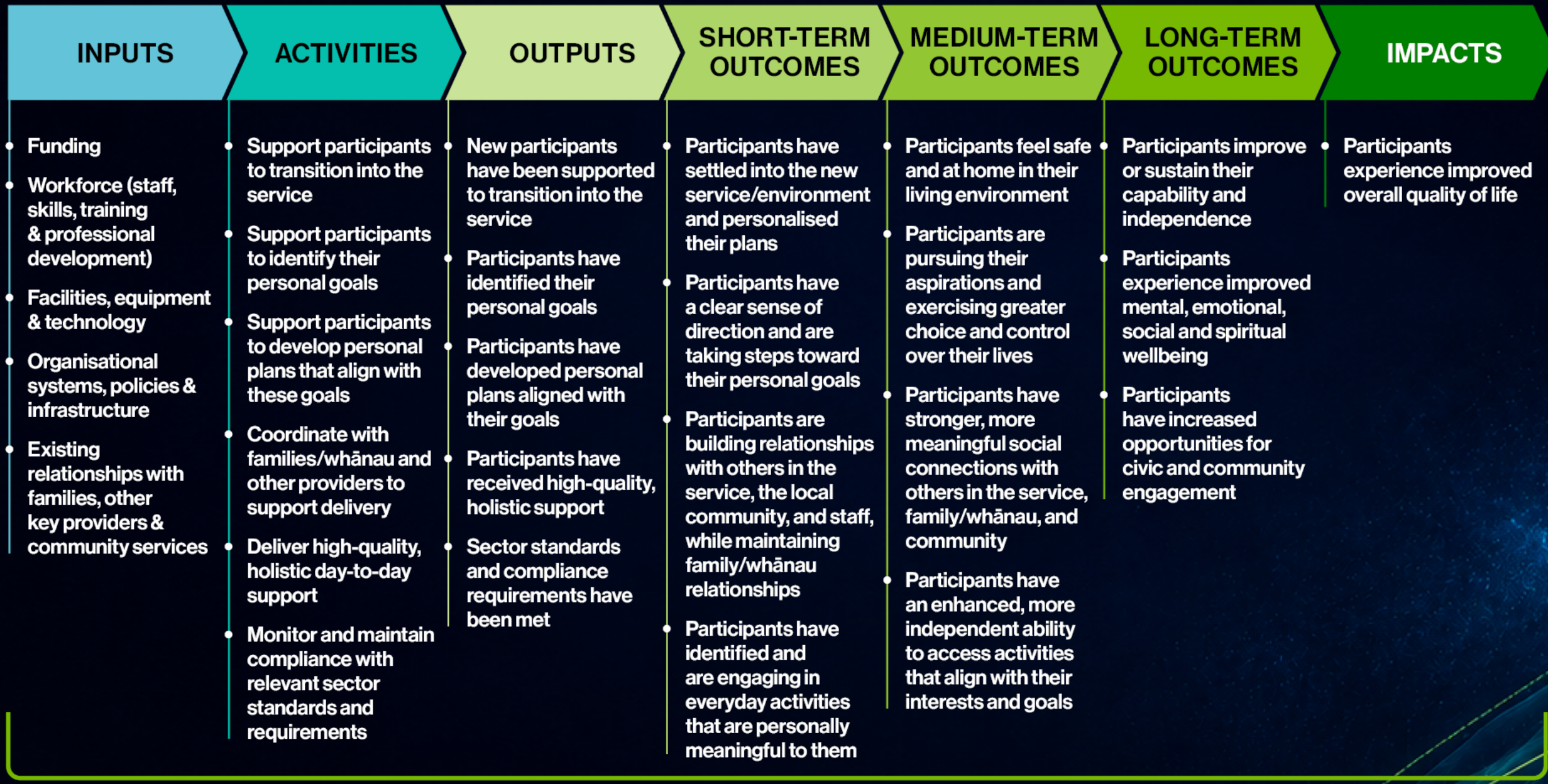
WHO REALLY BENEFITS FROM A PROGRAM AND HOW?



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INPUTS
Funding
Workforce (staff, skills, training & professional development)
Facilities, equipment & technology
Organisational systems, policies & infrastructure
Existing relationships with families, other key providers & community services
ACTIVITIES
Support participants to transition into the service
Support participants to identify their personal goals
Support participants to develop personal plans that align with these goals
Coordinate with families/whānau and other providers to support delivery
Deliver high-quality, holistic day-to-day support
Monitor and maintain compliance with relevant sector standards and requirements
OUTPUTS
New participants have been supported to transition into the service
Participants have identified their personal goals
Participants have developed personal plans aligned with their goals
Participants have received high-quality, holistic support
Sector standards and compliance requirements have been met
SHORT-TERM OUTCOMES
Participants have settled into the new service/environment and personalised their plans
Participants have a clear sense of direction and are taking steps toward their personal goals
Participants are building relationships with others in the service, the local community, and staff, while maintaining family/whānau relationships
Participants have identified and are engaging in everyday activities that are personally meaningful to them
MEDIUM-TERM OUTCOMES
Participants feel safe and at home in their living environment
Participants are pursuing their aspirations and exercising greater choice and control over their lives
Participants have stronger, more meaningful social connections with others in the service, family/whānau, and community
Participants have an enhanced, more independent ability to access activities that align with their interests and goals
LONG-TERM OUTCOMES
Participants improve or sustain their capability and independence
Participants experience improved mental, emotional, social and spiritual wellbeing
Participants have increased opportunities for civic and community engagement
IMPACTS
Participants experience improved overall quality of life



PERSONA



I’m 25 years old, use an electric wheelchair and have come from home. I need 10 hours of support per day with most activities such as dressing, showering and preparing meals. I need limited support to eat and drink. I need some distant support available just in case there is something I need help with.

I like to get out into the community and engage in activities that leave me feeling happy, such as painting and crafts. My family live nearby and I see them regularly. Over time I aspire to live more independently.




FULL BODY CARE
專業全身穴位推拿
Professional Massage
$1 1 MINUTE
9663 1366
JIC Language School
Japanese · Chinese · English 9654 5121 jic.com.au
AOI Institute
Sabaydee Massage
shop 4a
BANGKOK JAM
BANGKOK JAM EST. 2001
Momo
Sukiyaki & Shabu Shabu Japanese Cuisine
CHIDS GARDEN
LICENSED
火鍋燒烤
FAMOUS HOTPOT & BBQ
LOADING ZONE
15 MINUTE
7:30 – 7:30 MON – SAT
7:30 – 10 PM
ALL OTHER TIMES
ONE WAY
TEPPANYAKI
野火燒
SHARK FIN HOUSE
LICENSED
Paramount Centre

relevant sector standards and requirements

are engaging in everyday activities that are personally meaningful to them

that align with their interests and goals

OUTPUTS	SHORT-TERM OUTCOMES	MEDIUM-TERM OUTCOMES	LONG-TERM OUTCOMES	IMPACTS
Has moved into Rowan Apartments	Has adjusted to living in Rowan Apartments, & started to develop a sense of belonging	Experiences safety & feels supported, leading to enhanced confidence	Improved physical, emotional, social, & spiritual wellbeing	Improved life satisfaction
Has been supported to identify her goals and aspirations	Has started to develop daily living skills in line with her goals	Has choice & control over her everyday life, leading to improved sense of independence		
Has co-developed a personal plan	Has developed relationships with other flatters, local community & staff, & maintained relationship with friends & family	Has improved social relations through maintaining relationships with flatters,friends, family, local community, & staff		
	Has improved ability to access meaningful everyday activities (e.g. education, training, hobbies, voluntary work)	Improved civic engagement through engaging in meaningful every day activities		
		Improved productivity through engaging in voluntary and/or paid work		

Residents came from their own home, rest home or from within the organisation



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Personae also captured different trajectories and aspirations



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Personae can be used to choose different measures for different groups



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0 50 100 150 200 250 300 350 400 450 500 550 600 650 700 750 800 850 900 950 1000
деление=5граммам
Разрешается взвешивать от 100г до 10кг
Тип ВНЦ
марка ВТЦ-10
Тюменский
приборостроительный завод
№ 020893
1969г
ОСТ 7327-55
1 2 3 4 5 6
2009 7 8
LMC 9 10
505654 11 12


New Delhi, India
New Delhi, Inde
10,180 km
Asmara, Eritrea
Asmara, Érythrée
8877 km
Beijing, China
Beijing, Chine
10,230 km
Poldhu, England
Poldhu, Angleterre
3486 km

Gaps remain: in assumptions about who benefits, how much, and for how long.



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Personae don’t tell us whether initiatives are designed to meet people’s needs



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N
S
E
W
Marine Compass



